



# Smart Messenger (version 2.3)

Without notice, Design and Function of AddPac Smart Messenger can be changed for the better performance and additional customer requirement.



# **AddPac**

## AddPac Technology

Sales and Marketing

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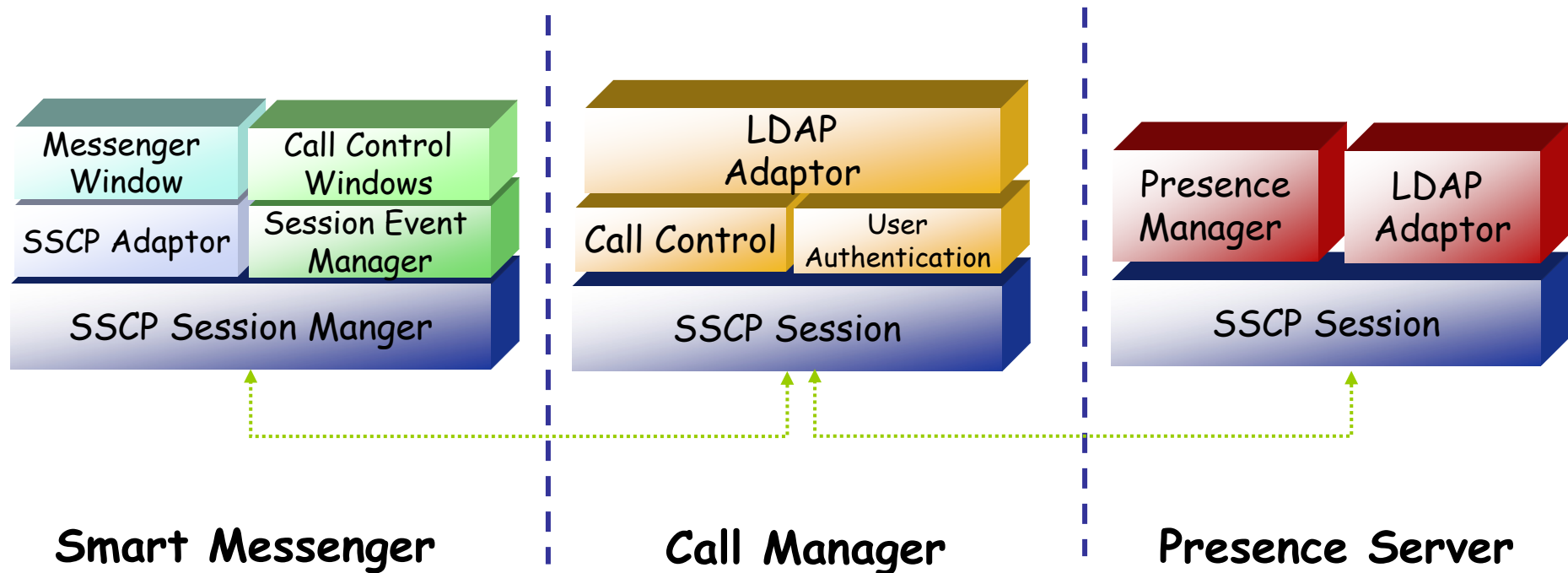
- Overview
- Smart Messenger Structure
- Smart Messenger System Diagram
- Smart Messenger Feature
- Smart Messenger UI
  - Login
  - Main Screen Feature
  - Call Window Screen and Feature
  - Environment Configuration

# Overview

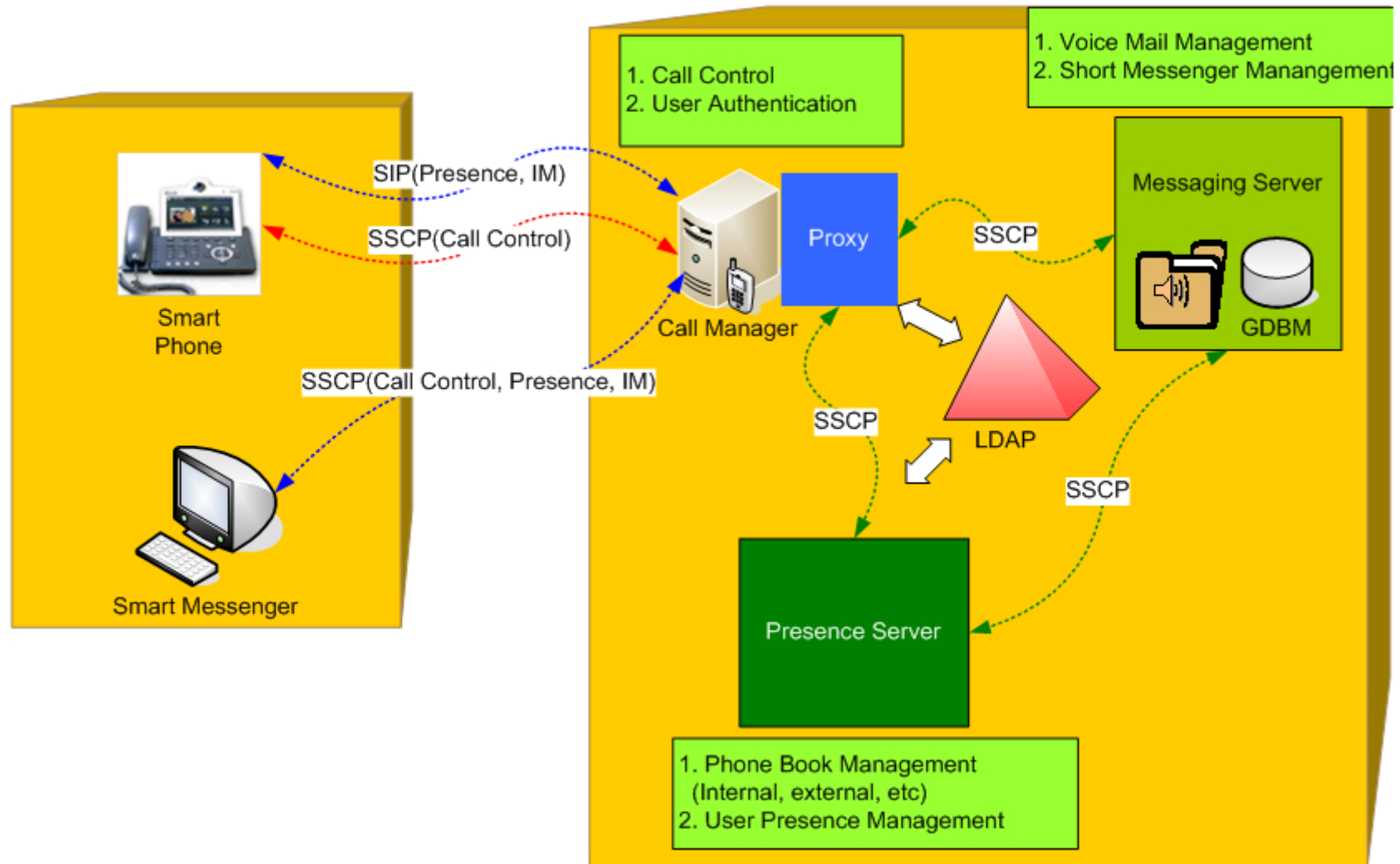
## Support Smart Phone and User Presence Service

- Smart Messenger Function
  - Support Messenger Service
  - Support Various Address Book
  - Support User Presence Information
  - Support User Search Feature
  - Interoperation with Address Book and Smart Phone
  - Support Smart Phone Control and Setup
    - Call Control and Forward Setup
  - Support Unified Message Box
    - Voice Mail Box
    - Short Message Box

# Smart Messenger Structure



# Smart Messenger System Diagram



# Smart Messenger Feature (cont.)

- Messenger Service
  - User Login / Logout Feature
  - Address Book Feature
    - Presence Support Address Book
      - Intra Private Contacts (New)
        - » Group Create, Modify, Delete
        - » User Add, Delete
        - » Add User from Intra Public Contacts
      - Intra Public Contacts
      - Common Feature
        - » Dial, Send Short Message
        - » Conference (New)
        - » View User Profile
        - » Send e-mail
        - » Display User Status
    - Dial, Send Short Message, Send e-mail, Conference Using Address Book
    - Private Contacts Managing Feature (New)
    - User Profile Information View (New)

# Smart Messenger Feature (cont.)

- Messenger Service
  - Address Book Feature
    - Presence not Support Address Book
      - External Private Contacts (New)
        - » Address Group Create, Modify, Delete
        - » Address Item Create, Add, Delete
        - » Add Address Item from External Public Contacts
      - External Public Contacts (New)
      - Common Feature
        - » Dial to Home, Office, Mobile
        - » Send e-mail
    - Dial, Send e-mail, Using Address Book
    - Private Contacts Managing Feature(New)
    - User Search Feature(New)

# Smart Messenger Feature (cont.)

- Messenger Service
  - Presence Service Feature
    - My Status Setting
    - User Presence Status View and Update
      - Online, Working, Away, Absence
      - Be In Conference
  - User Profile Setting Feature ( New )
  - Unified Message Box Feature
    - Voice Mail Box
      - Play, Save, Delete
    - Short Message Box
      - New Message, Open, Reply, Forward, Save, Delete
    - New Message Notify
    - Message Store In User PC



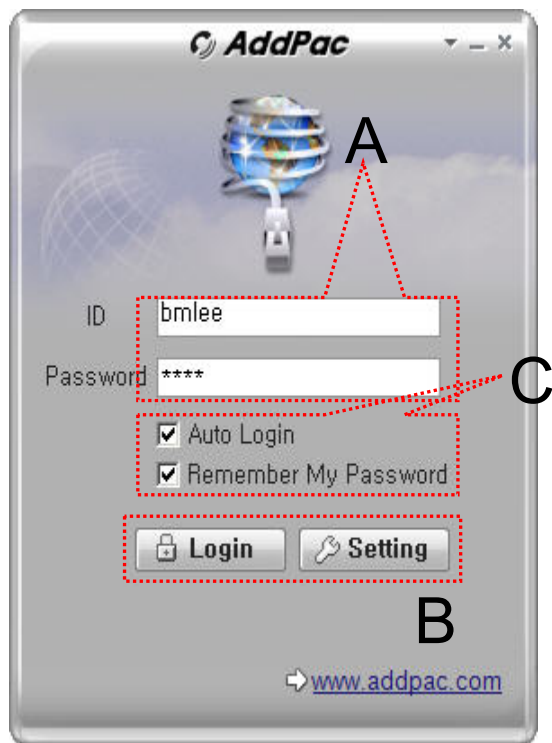
# Smart Messenger Feature (cont.)

- Messenger Service
  - Recent Call Log Feature
    - Call Log Store In User PC
    - Call Log View
    - Call Log Remove and Clear
  - Privacy Information Setup ( New )
    - Display Name Setup
    - Login Password
    - Voice Mail Box Password
    - Etc
  - Forward Setup ( New )
    - Multi Address Forward Setting
  - Auto Upgrade Feature ( New )

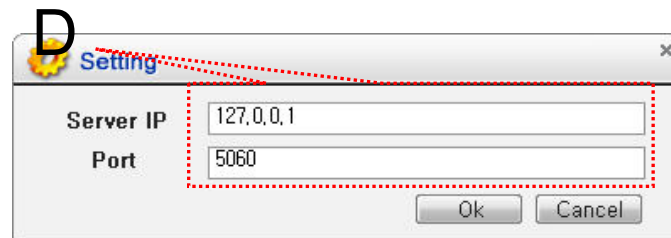
# Smart Messenger Feature

- Call Control Service
  - Call Information Display
  - Support Soft-Key
  - Support Smart Phone Feature
  - Support Multi-Terminal User ( New )
  - Support Multi-Address User ( New )

# Smart Messenger Login



[Figure 1]



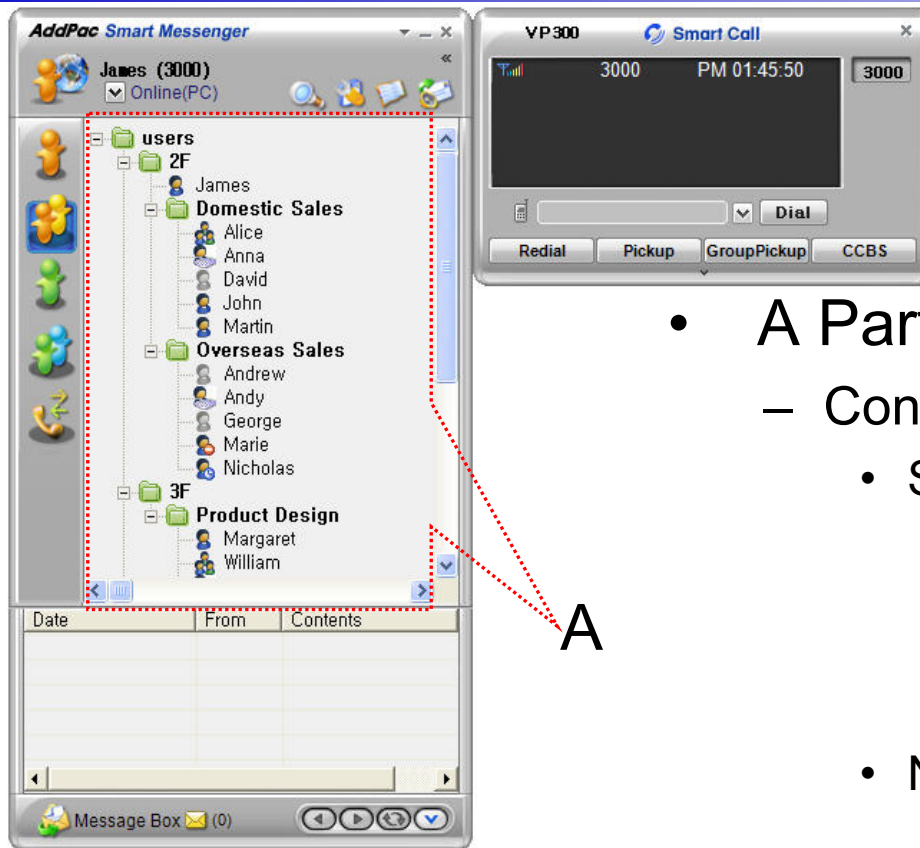
[Figure 2]



[Figure 3]

- Messenger Login
  - [Figure 1] shows the login picture of smart messenger program. “E” of [Figure3] is ICON of Smart Messenger Program.
  - When program is started initially, user should set the network configuration parameter such as IP address, Port number of Presence Server.[Figure2]
  - After inputting ID and Password, press the login button

# Smart Messenger Main Screen Feature

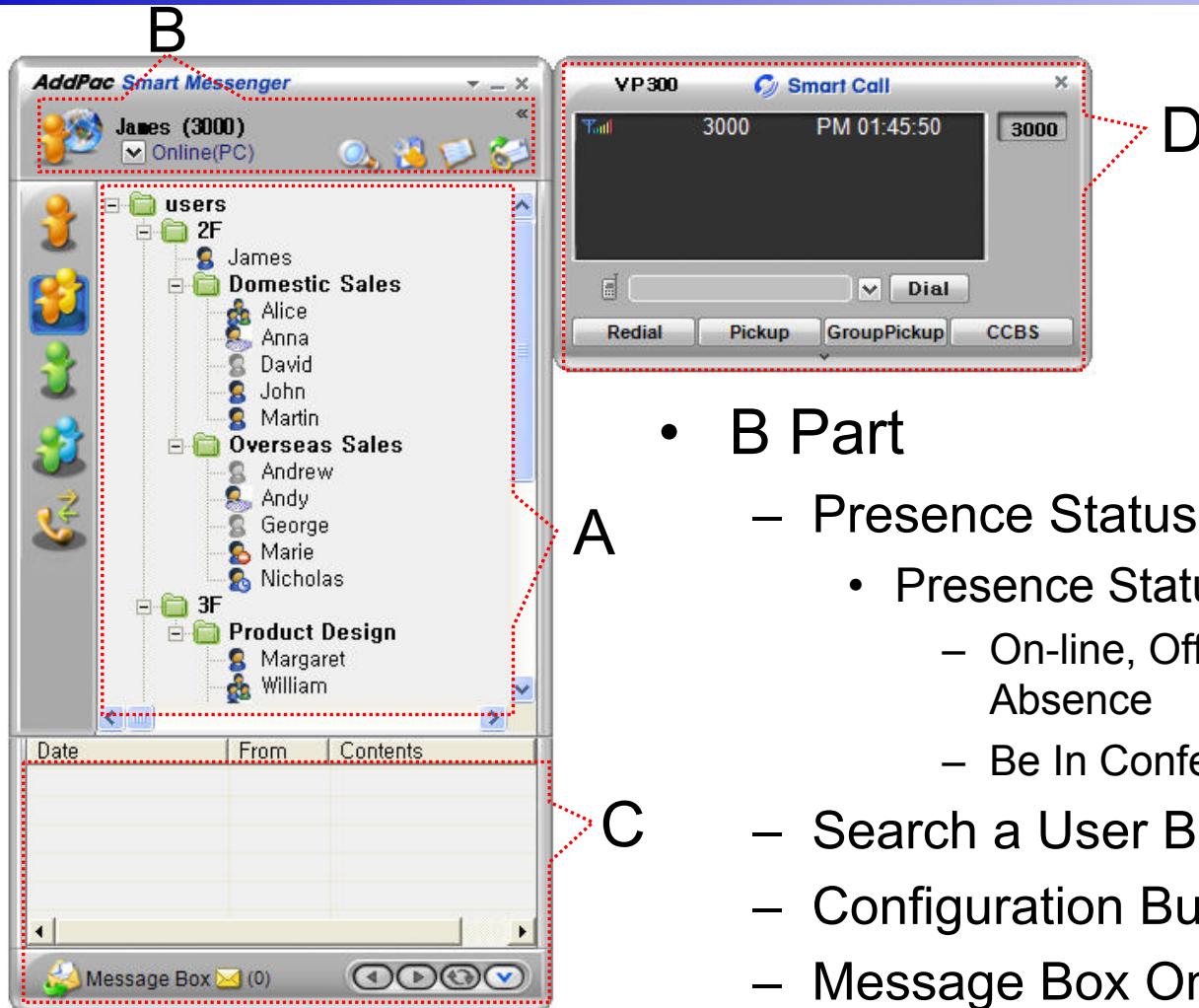


- A Part

- Contact List Part

- Support Presence Service Contacts
      - Intra Private Contacts – Company Personal Phone Book
      - Intra Public Contacts – Company Phone Book
    - Not Support Presence Service Contacts
      - Extra Private Contacts – Personal Phone Book
      - Extra Public Contacts – customer list Phone Book, etc
  - Recent Call Logs – Recent call history

# Smart Messenger Main Screen Feature



- B Part

- Presence Status Display Part

- Presence Status Display

- On-line, Off-Line, Working, Away, Absence

- Be In Conference, Call Busy

- Search a User Button

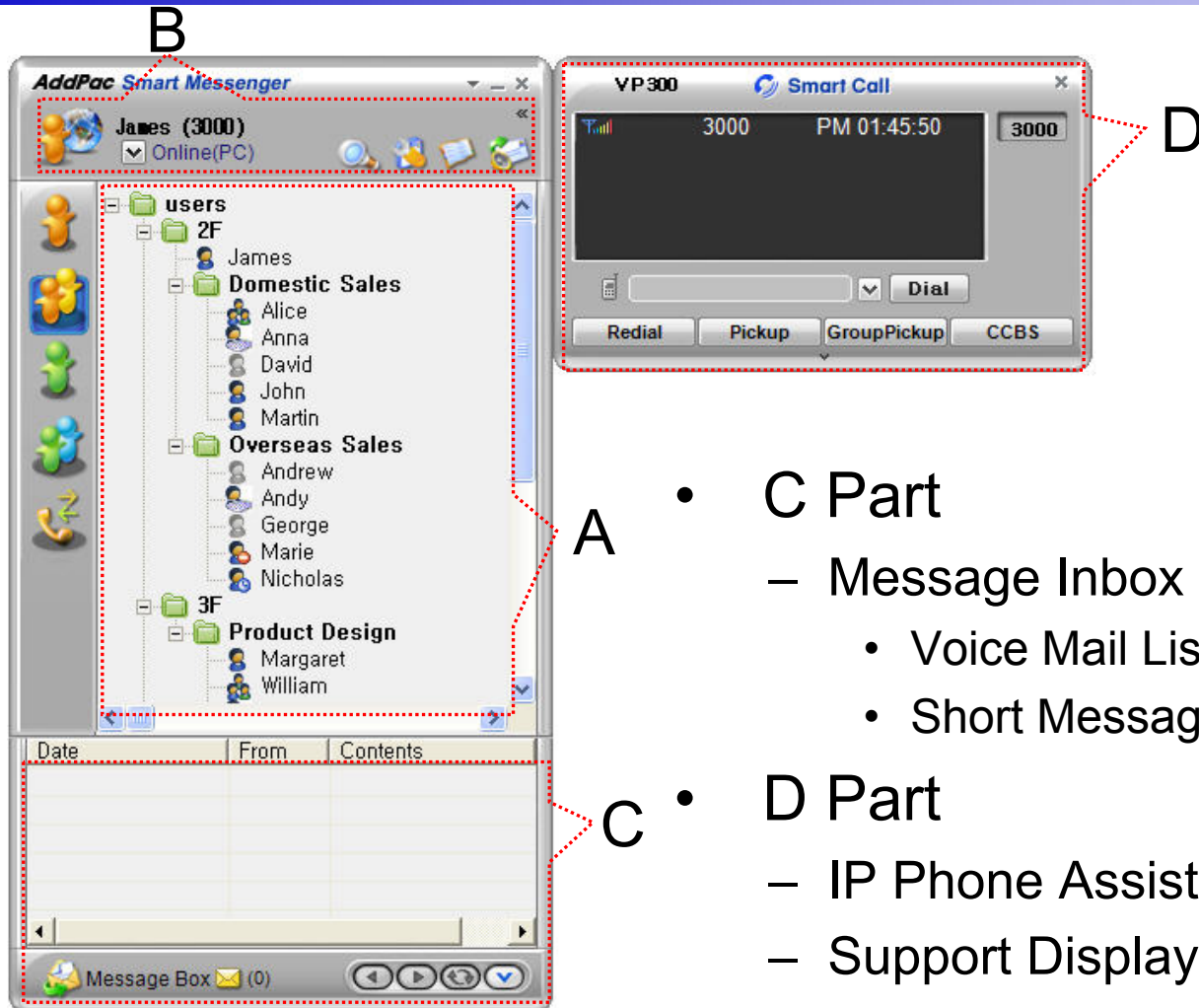
- Configuration Button

- Message Box On/Off Button

- Contact List Refresh Button

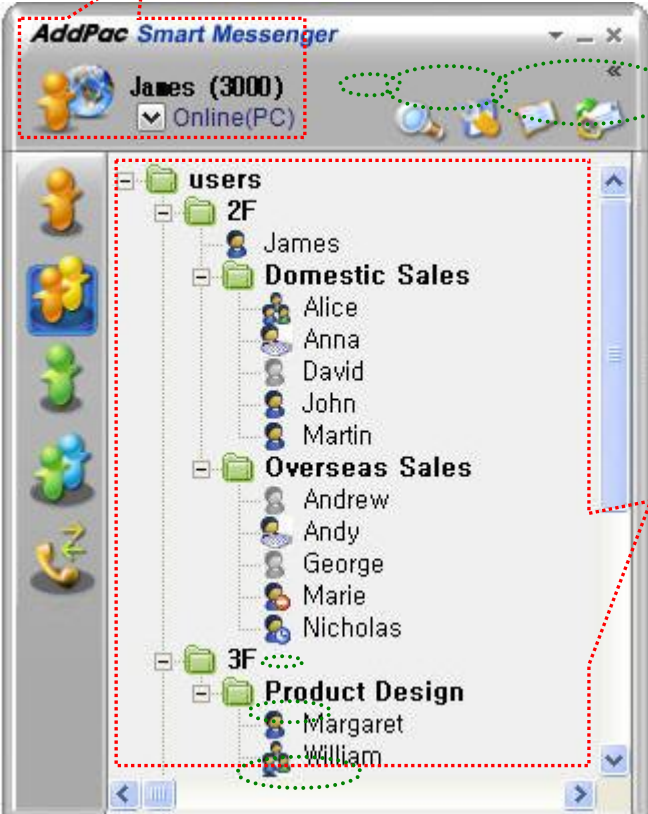
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# Smart Messenger Main Screen Feature



- C Part
  - Message Inbox List Display Part
    - Voice Mail List
    - Short Message List
- D Part
  - IP Phone Assistant Screen
  - Support Display Call Information
  - Support Soft-Key


# Smart Messenger Main Screen Feature



The screenshot shows the AddPac Smart Messenger main screen. At the top, a window title bar reads "AddPac Smart Messenger". Below it, a header area displays the local user's name "James (3000)" and status "Online(PC)". A red dashed box labeled "B" highlights this header area. The main content area is a user directory tree. A red dashed box labeled "A" highlights the entire directory tree. The directory structure is as follows:

- users
  - 2F
    - James
    - Domestic Sales
      - Alice
      - Anna
      - David
      - John
      - Martin
    - Overseas Sales
      - Andrew
      - Andy
      - George
      - Marie
      - Nicholas
    - 3F
      - Product Design
        - Margaret
        - William

At the bottom of the screen, a row of six small presence status icons for "James" is shown, each with a different status icon. A green dotted line circles this row.



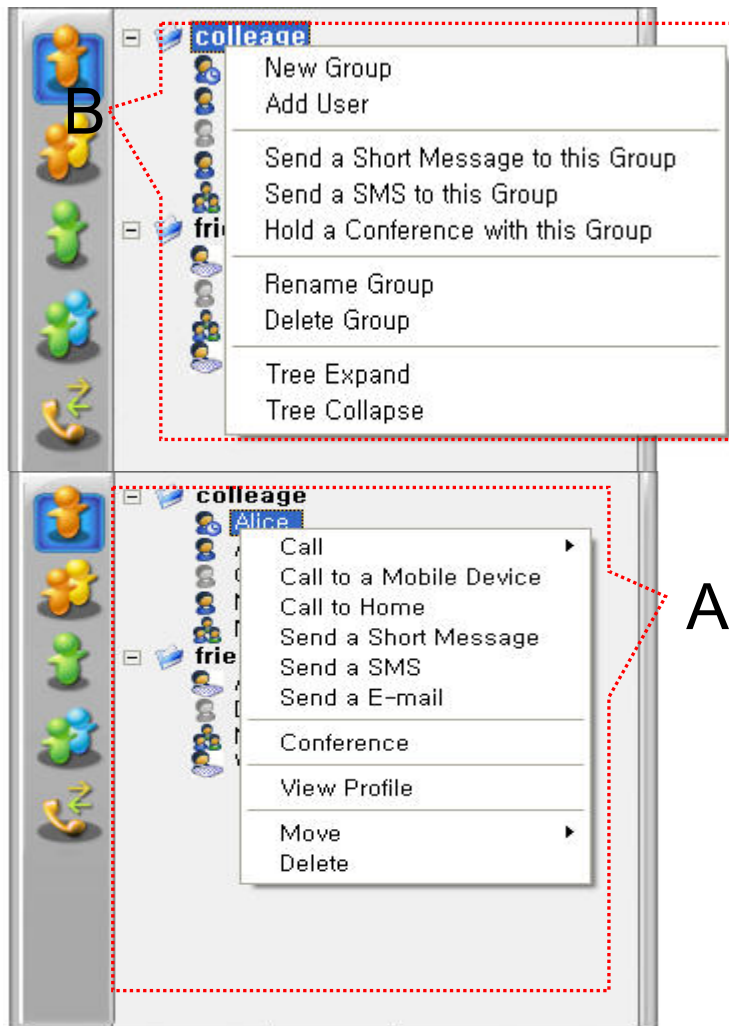
The six examples of presence status displays are:

- Online(PC)
- Working
- Away
- Be in Conference
- Absence
- Call Busy

- Presence Status Display
  - “B” Part
    - Local User Presence Status Display
  - “A” Part
    - Other User Presence Status Display
    - Intra Private Contacts, Intra Public Contacts (Presence Server Support)

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# Smart Messenger Main Screen Feature

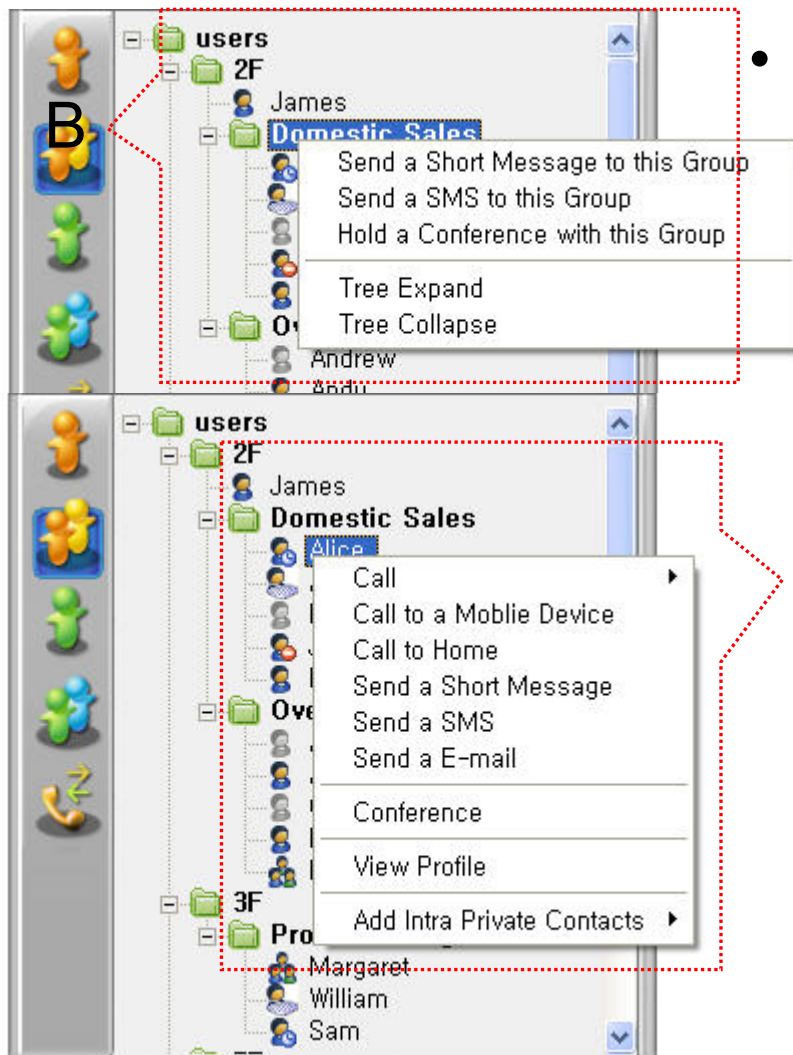


## Intra Private Contacts

- Support User Presence Status
- Group Create, Modify, Delete
- User Add, Delete
- Add User from Intra Public Contacts
- Common Feature
  - Dial, Send Short Message
  - Conference (New)
  - View User Profile
  - Send e-mail
  - Display User Status
- Dial, Send Short Message, Send e-mail, Conference Using Address Book
- Private Contacts Managing Feature
- User Profile Information View



# Smart Messenger Main Screen Feature



- Intra Public Contacts

- Support User Presence Status

- Common Feature

- Dial, Send Short Message

- Conference (New)

- View User Profile

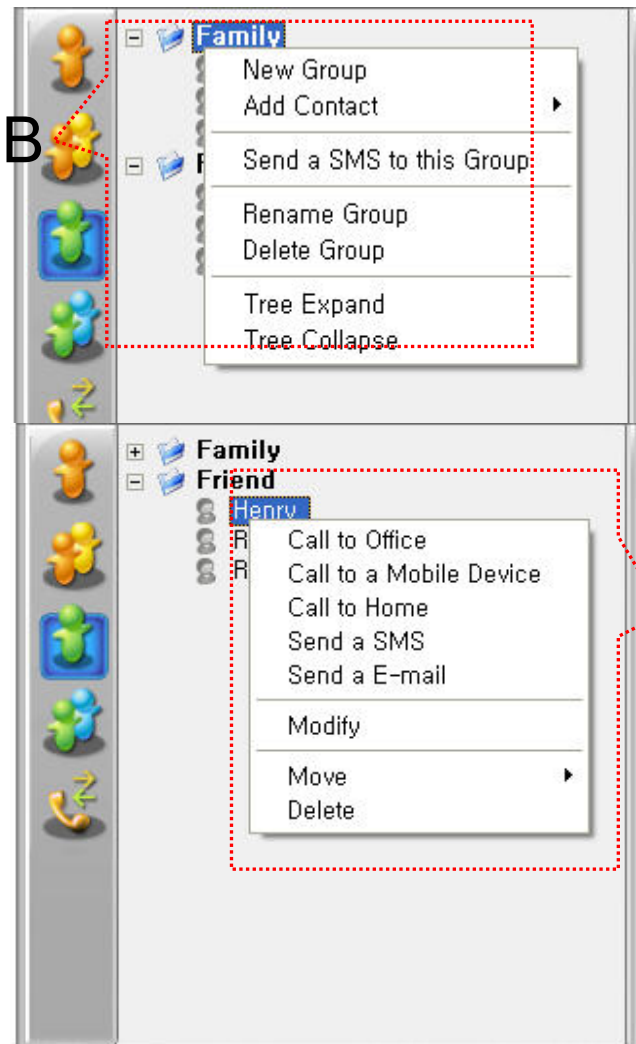
- Send e-mail

- Display User Status

- Dial, Send Short Message, Send e-mail, Conference Using Address Book

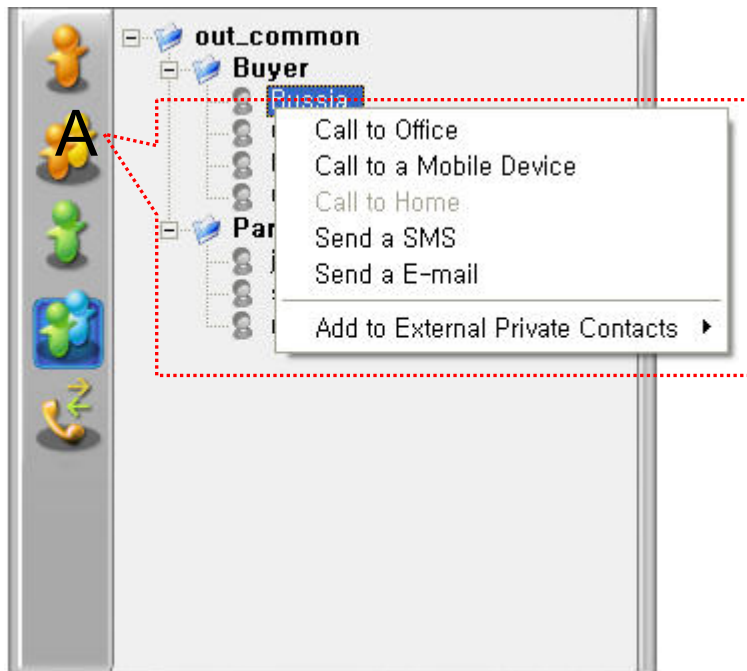
- User Profile Information View

# Smart Messenger Main Screen Feature



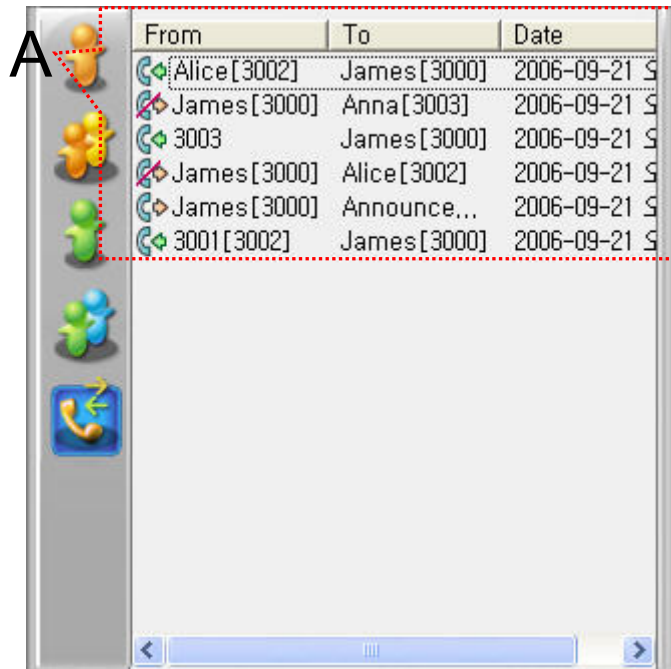
- Extra Private Contacts
  - Not Support User Presence Status
  - Address Group Create, Modify, Delete
  - Address Item Create, Add, Delete
  - Add Address Item from External Public Contacts
  - Common Feature
    - Dial to Home, Office, Mobile
    - Send e-mail
  - Dial, Send e-mail, Using Address Book
  - Private Contacts Managing Feature

# Smart Messenger Main Screen Feature



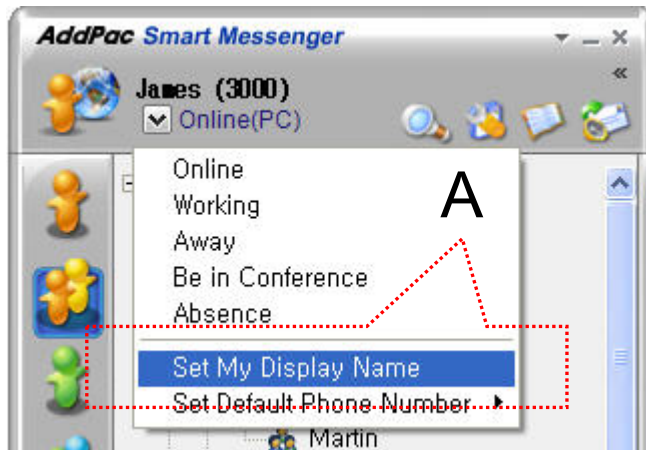
- Extra Public Contacts
  - Not Support User Presence Status
  - Common Feature
    - Dial to Home, Office, Mobile
    - Send e-mail
  - Dial, Send e-mail, Using Address Book

# Smart Messenger Main Screen Feature

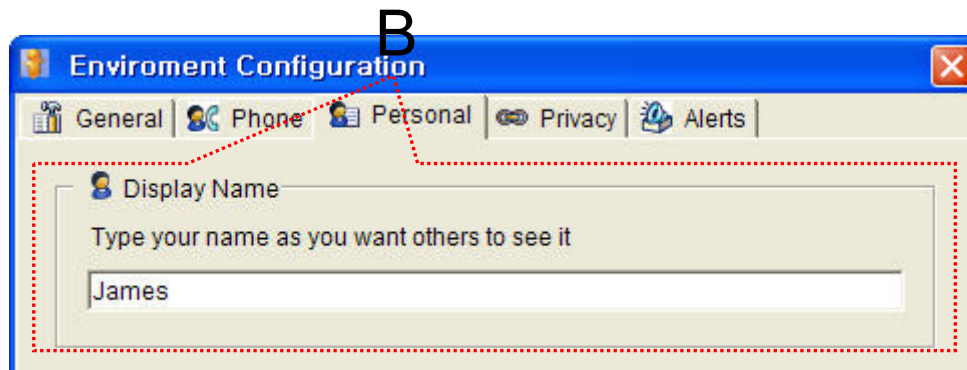


- Recent Call Logs
  - View In/Out Call Log
  - Support Call Log Remove/Clear
  - Dial Using Recent Call Logs

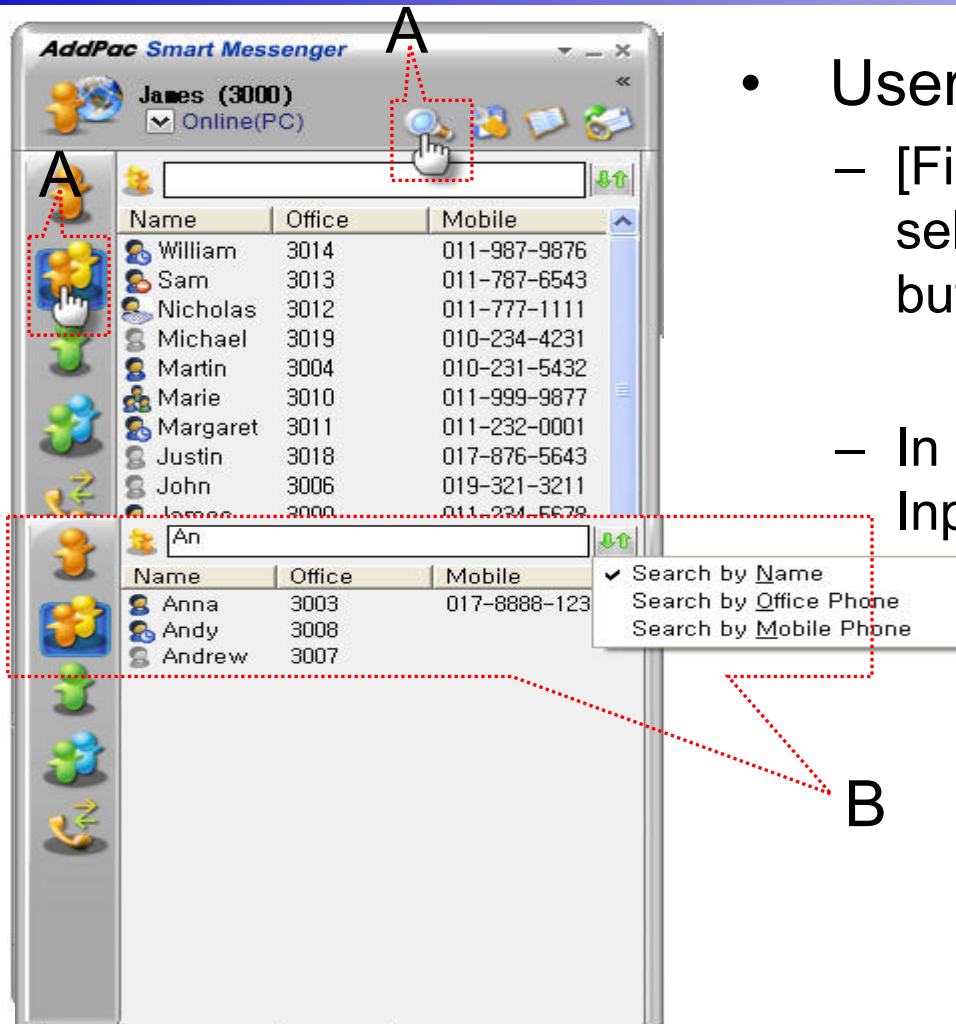
# Smart Messenger Main Screen Feature



- Change Display Name
  - [Figure A] “Set My Display Name” Menu Select , pop up the [Figure B]
  - In [Figure B], type the Display Name user want, and then press “OK” button



# Smart Messenger Main Screen Feature

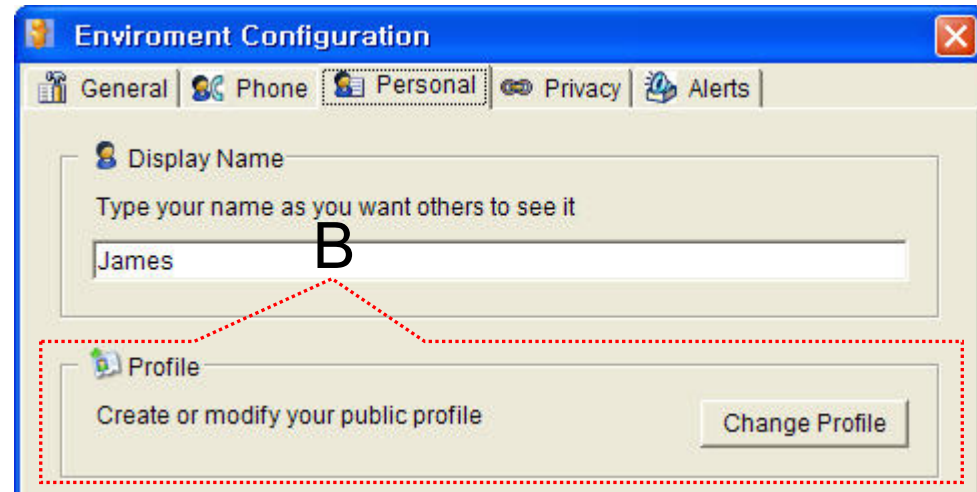
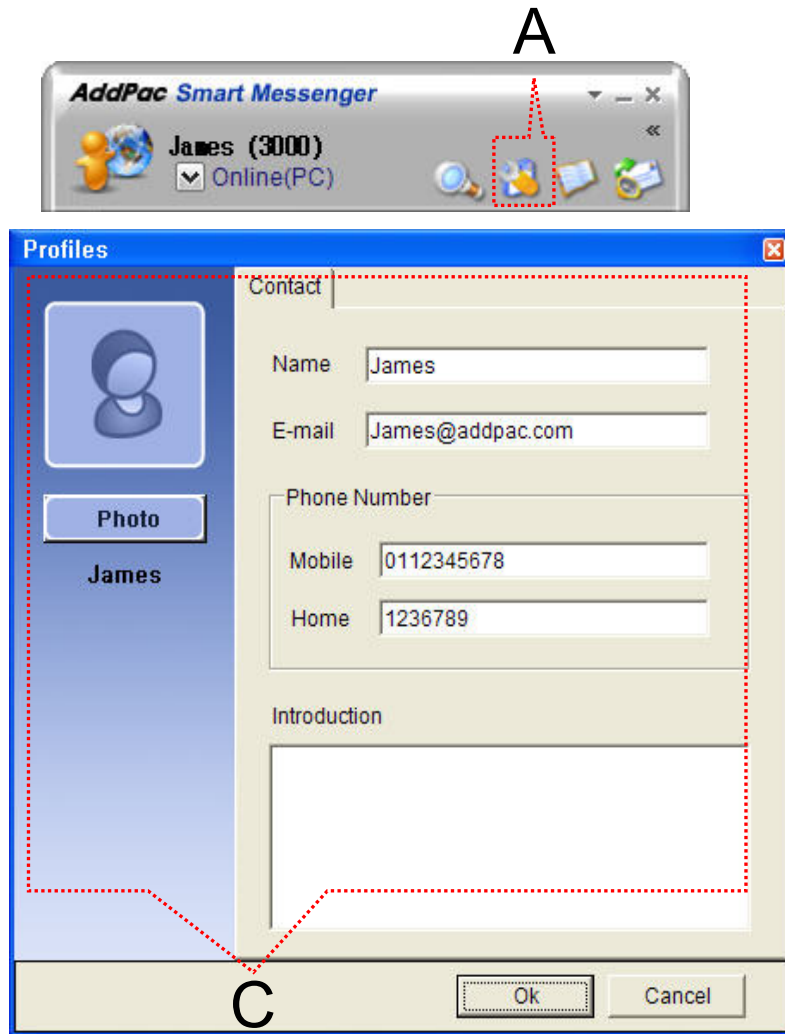


- User Search

- [Figure A] “Search a User button” select or press “Intra Public Contacts button”

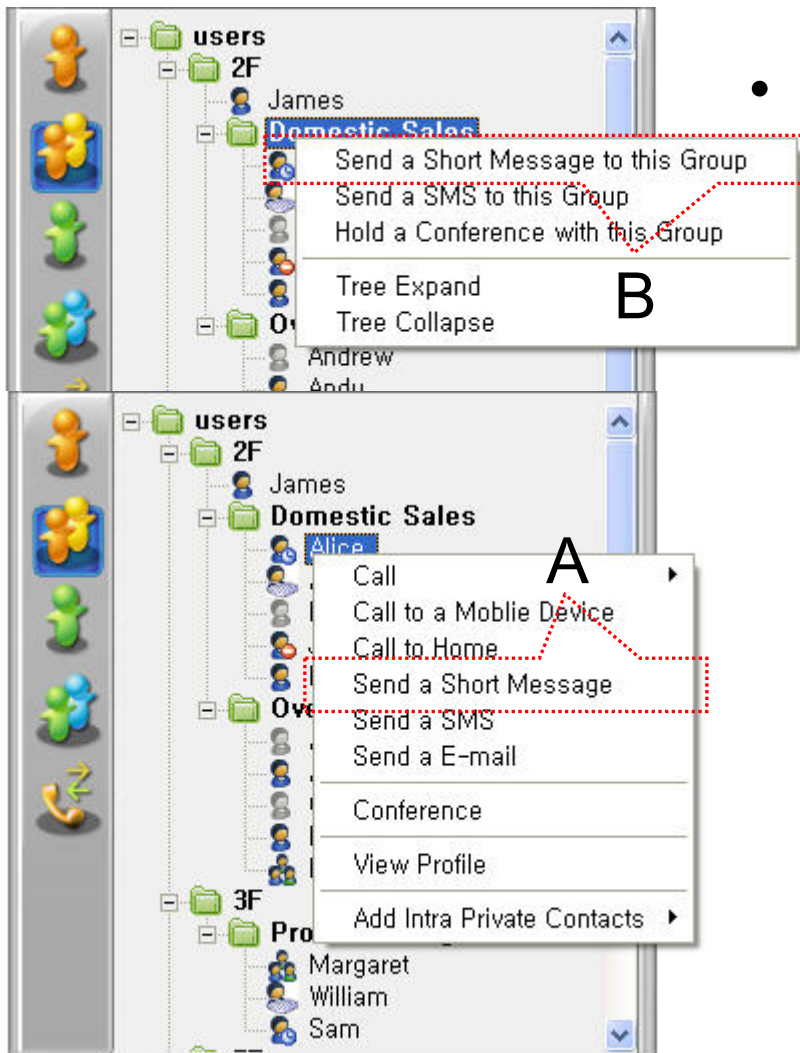
- In [Figure B], type the Search and then Input User Name or Phone Number

# Smart Messenger Main Screen Feature



- **Change Profile**
  - [Figure A] Configuration button select, [Figure B] Change Profile button select
  - In [Figure C], change the Profile List, and then press “OK” button.

# Smart Messenger Main Screen Feature

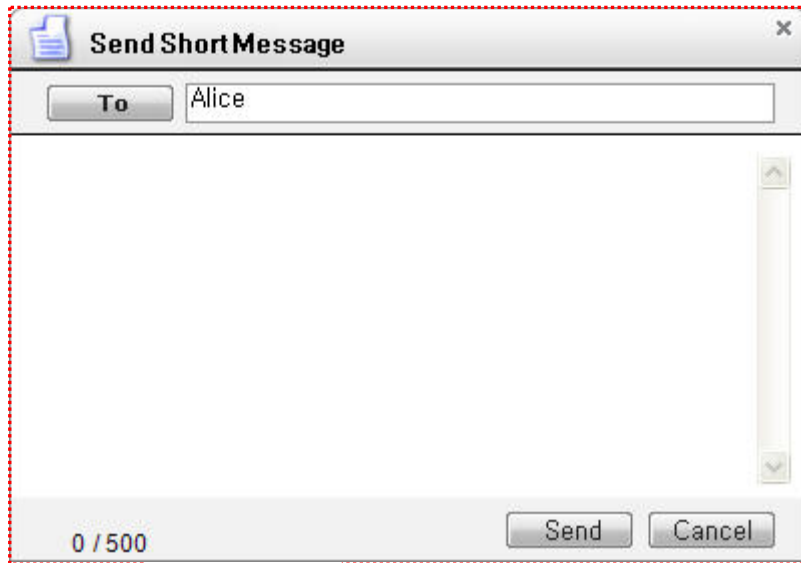


- Send a Short Message

- Use in Intra Contacts
- User can send a Short Message to Group using mouse right button menu like as [Figure B] in Group Name of Phone Book
- User can send a Short Message to Personal User using mouse right button menu like as [Figure A] in Personal Name of Phone Book



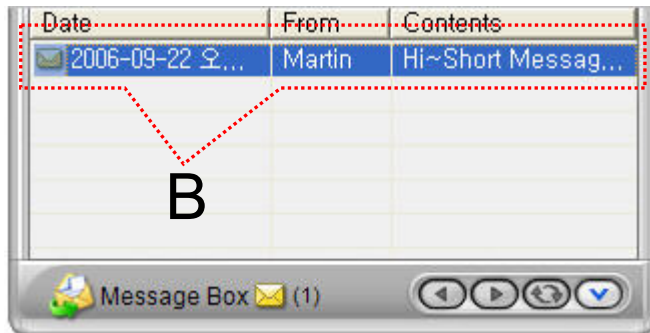
# Smart Messenger Main Screen Feature



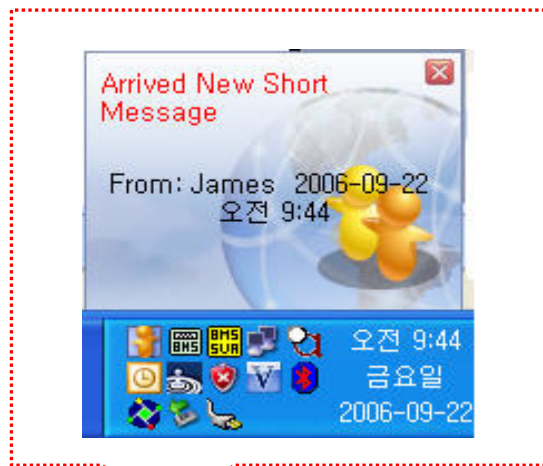
A

- Send a Short Message
  - If press the “Send” button after inputting Short Message, User can send a Short Message.
  - To add the short message receiving users, use the “To” button.

# Smart Messenger Main Screen Feature

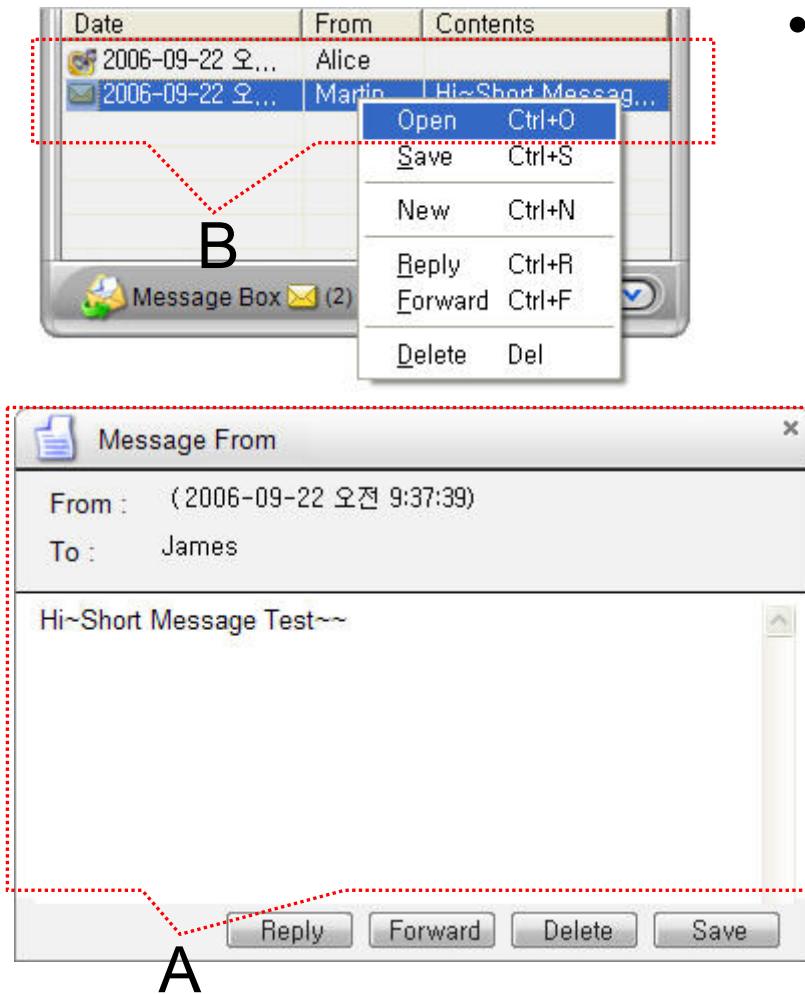


- Short Message New Arrival Notify
  - When new Short Message is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
  - Short Message List is updated newly shown as [Figure B].



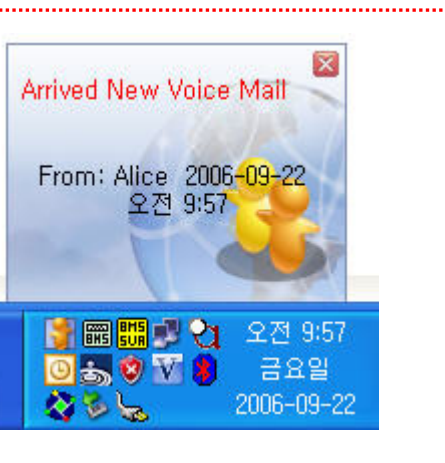
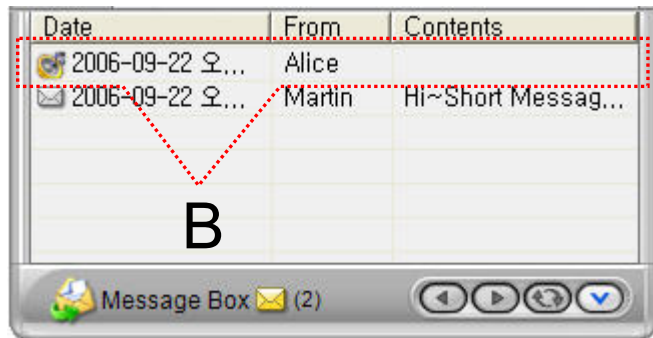
A

# Smart Messenger Main Screen Feature



- Short Message Read
  - Click the message user want to read in Message List. Select “Open Menu”.
  - User can see the “ Short Message “ Like as [Figure A]
  - Forward, Delete, Save Command is possible.

# Smart Messenger Main Screen Feature

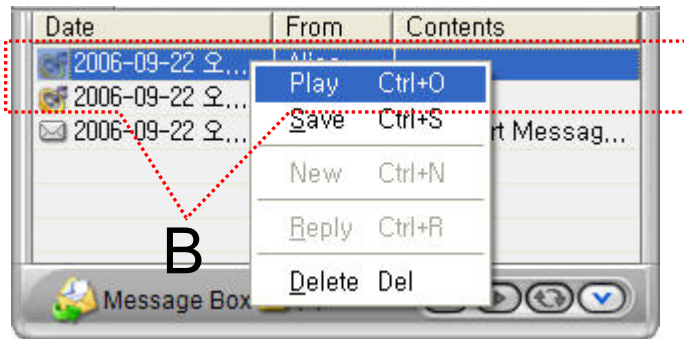


A

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- Voice Mail Received Notify
  - When new Voice Mail is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
  - Voice Mail List is updated newly shown as [Figure B].

# Smart Messenger Main Screen Feature

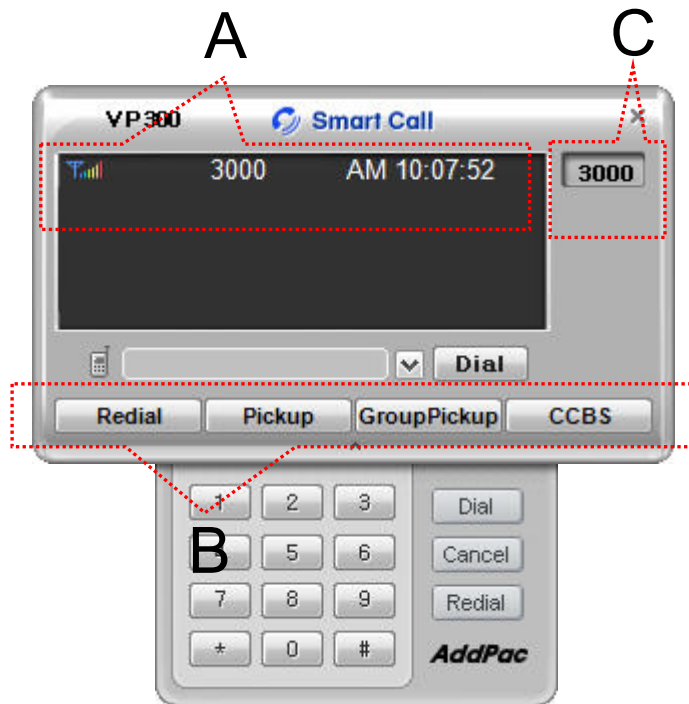


- Voice Mail Play

- Click the voice mail user want to read in Message List. Select “Play Menu”.
- User can receive (listen) the voice mail via IP phone (or video phone).
- In this time, “Talk Vmail” message is displayed in Smart Call View Finder.
- Delete, Save Command is possible.

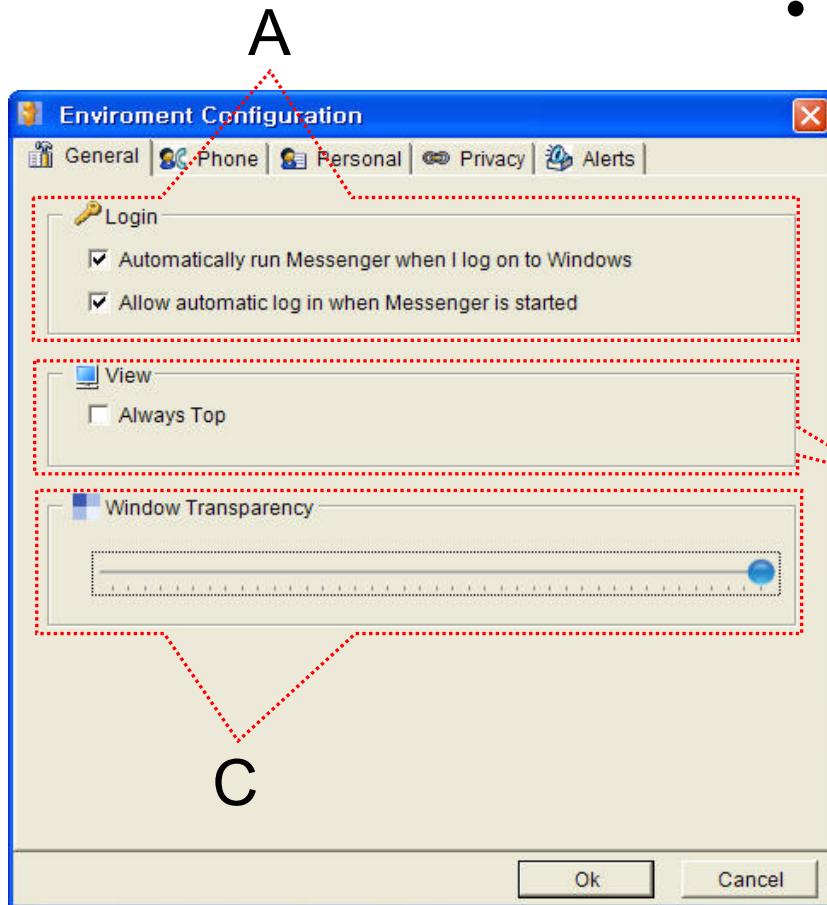


# Smart Messenger Main Screen Feature



- Smart Call
  - IP Phone Assistant Program
  - “A” Part display the Smart Call status, Terminal Enable/Disable, User Phone Address, Current Time.
  - “B” part display the Soft-key, Soft-key is varied to call state.
  - “C” part display the multiple phone address list.

# Smart Messenger Configuration Feature



- General Setting

- “A” Part

- Automatic Messenger running mode setting
    - Automatic login mode setting

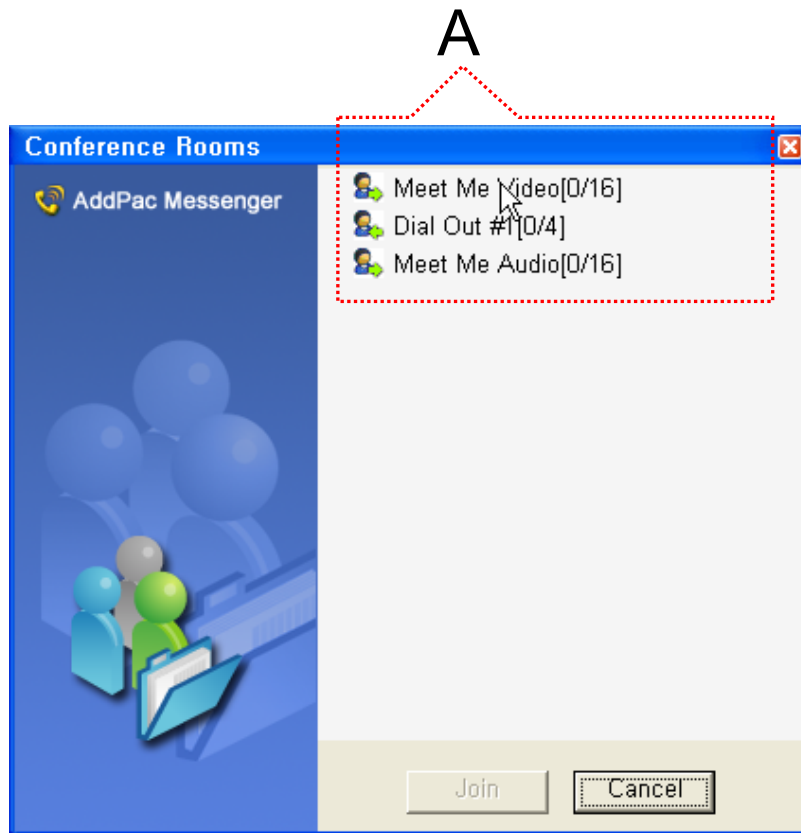
- “B” Part

- Messenger View Mode setting

- “C” Part

- Messenger Window Transparency setting

# Smart Messenger Main Screen Feature



- Conference Rooms
  - User can see the Conference Room in IP-PBX if Click the “Action Command” in Smart Messenger.
  - “A” part display Conference Room List
    - Dial – Out Conference
    - Meet-Me Conference



# Smart Messenger Configuration Feature

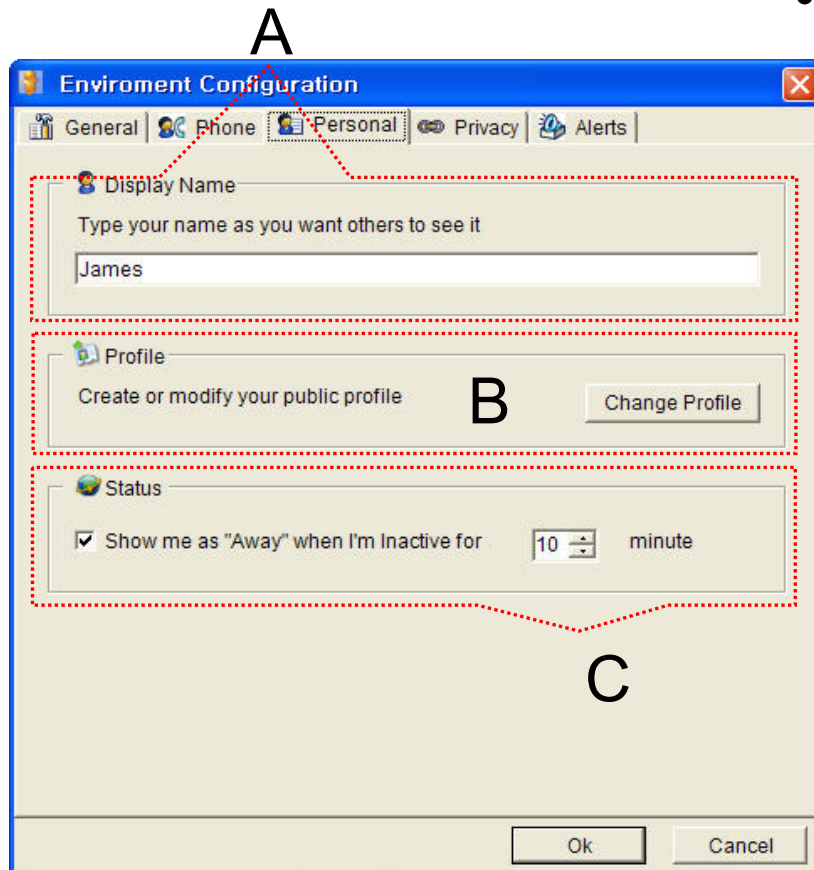
The screenshot shows the 'Environment Configuration' dialog box with the following sections highlighted by red dashed lines and labeled with letters:

- A:** Select Phone Number section, containing a dropdown menu with '3000' selected.
- B:** Call Forwarding section, containing a table with columns 'Forward to Number' and 'Voice Mail'. It includes checkboxes for 'Unconditional', 'Busy', and 'No Answer'.
- C:** Call Waiting section, containing a checkbox for 'Use Call Waiting'.
- D:** Access Code section, containing a checkbox for 'Use External Prefix' (checked) and a text box with '9', and a 'Conference Code' text box.

Buttons for 'Ok' and 'Cancel' are visible at the bottom of the dialog.

- Phone Setting
  - “A” Part
    - Address Select
  - “B” Part
    - Setting Call Forward of Selected Address
  - “C” Part
    - Setting Call Waiting of Selected Address
  - “D” Part
    - PSTN Prefix Number Setting
    - Add-Hoc Dial Out Conference Code Setting

# Smart Messenger Configuration Feature



- Personal Setting
  - “A” Part
    - User Display Name Setting
  - “B” Part
    - User Profile Setting
  - “C” Part
    - Display me as “Away” When I’m inactive (mouse, keyboard inactive time) for “a specific” time.

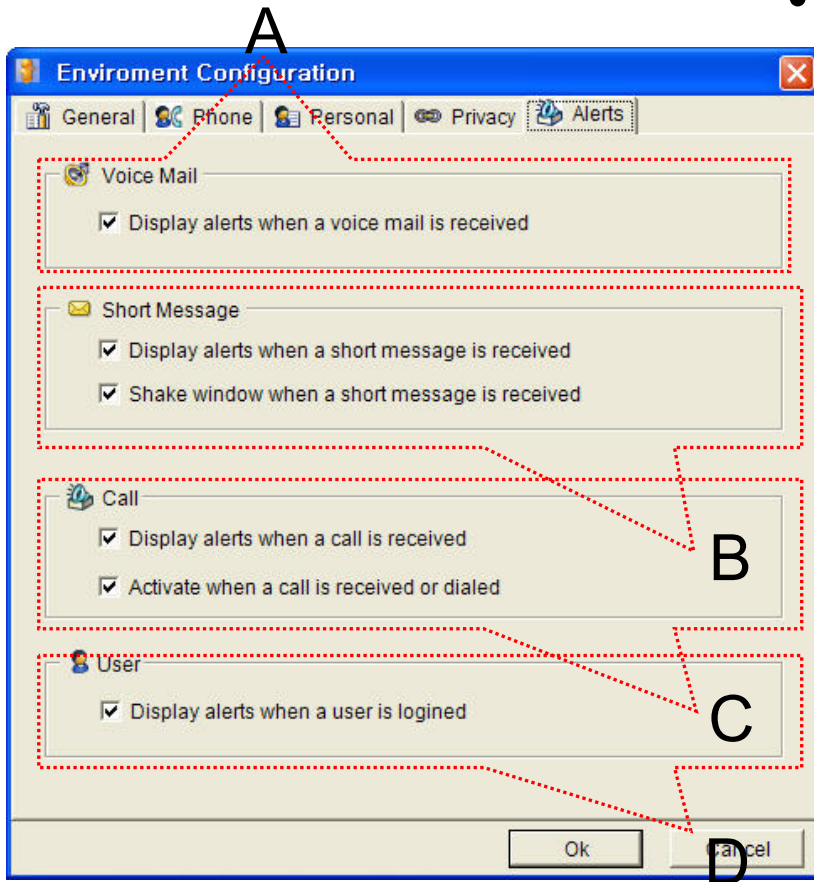
# Smart Messenger Configuration Feature

A

The screenshot shows the 'Environment Configuration' dialog box with the 'Privacy' tab selected. The 'Login Password' section (labeled 'A') contains three text input fields: 'Current Password', 'New Password', and 'Confirm Password'. The 'Voice Mail Password' section (labeled 'B') also contains three text input fields: 'Current Password', 'New Password', and 'Confirm Password'. The dialog box has 'Ok' and 'Cancel' buttons at the bottom.

- Privacy Setting
  - “A” Part
    - Messenger Login Password
  - “B” Part
    - Voice Mail Password

# Smart Messenger Configuration Feature



- Alerts Setting

- “A” Part

- Display Voice Mail alerts setting

- “B” Part

- Display Short Message alerts setting
    - Shake Messenger window setting

- “C” Part

- Display Call alerts setting

- “D” Part

- Display login User alerts setting



# Thank you!

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