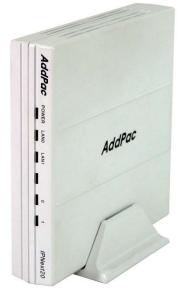


IPNext20[™] SOHO IP-PBX System

High Performance SOHO IP-PBX Solution

NAT Traversal Service for SIP Port Blocking Issue Solving





AddPac Technology

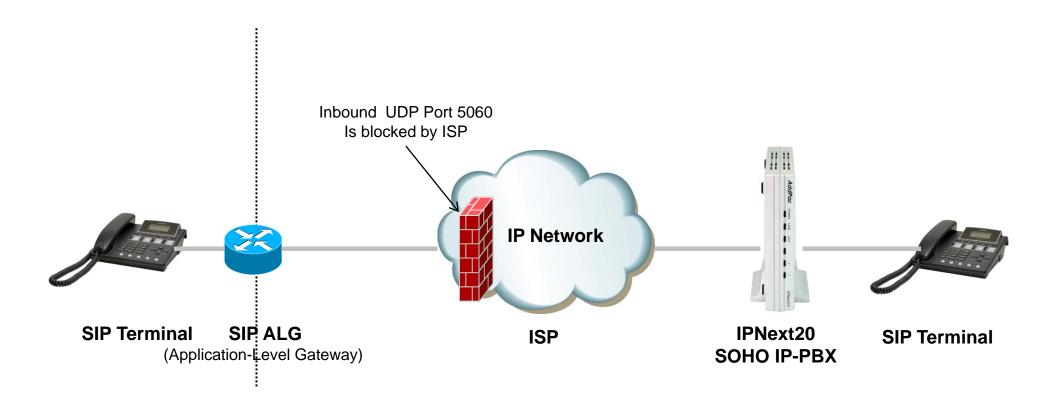
2011, Sales and Marketing

Contents

- Network Diagram
- IP Telephony Service Environment
- NAT Traversal Service
 - Call Established Mode
 - Change Session Mode
- Smart Multimedia Manager Configuration



Network Environment





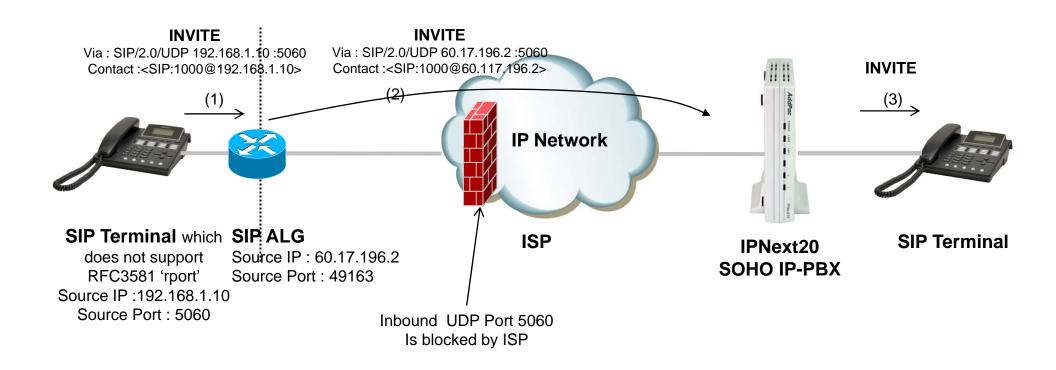
IP Telephony Service Network Environment

- Terminal : IP Phone, VoIP Gateway, etc
 - Located below the NAT
 - Do not support RFC3581 (An Extension to the SIP for Symmetric Response Routing)
- NAT : SOHO Router
 - SIP ALG(Application-level gateway)
 - Replace IP in "Via" header with the public IP and port
 - Replace "Contact" with mapped public IP and port
 - Replace SDP media address with public IP and port
 - In some network environments, the SIP ALG replace "Contact" port in REGISTER message only. It's caused by wrong configuration or abnormal operation.
- Network : ISP Network
 - Inbound UDP port 5060 is blocked by local ISP



NAT Traversal Service

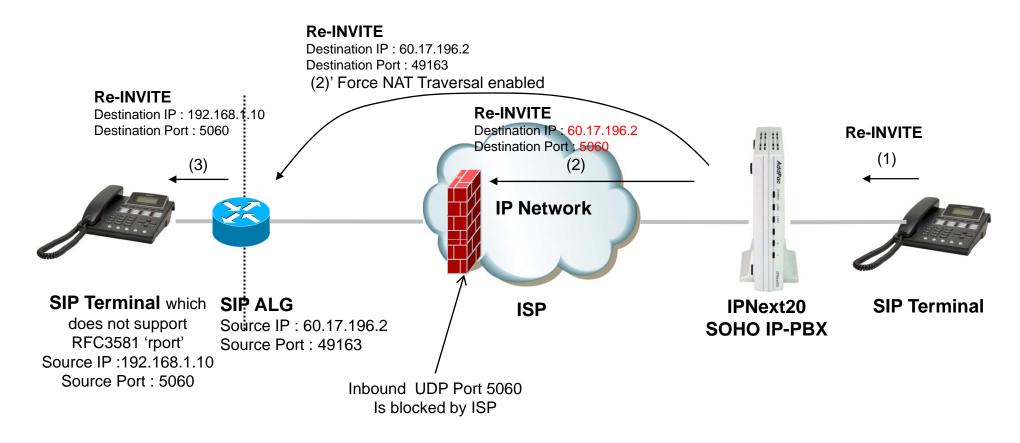
[Call Established]





NAT Traversal Service

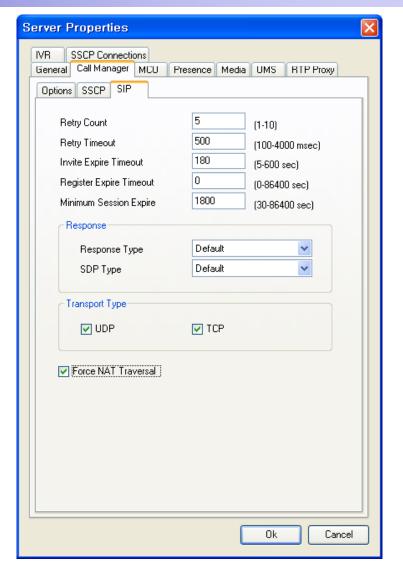
[Change Session]





Smart Multimedia Manager Configuration

- Smart Multimedia Manager
 - Device Management
 - Devices
 - Server
 - » (IPNext) Properties
- Check 'Force NAT Traversal' option





Thank you!

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