



Smart Messenger (version 2.3)

Without notice, Design and Function of AddPac Smart Messenger can be changed for the better performance and additional customer requirement.



AddPac

AddPac Technology

2010, Sales and Marketing

www.addpac.com

Contents

- Overview
- Smart Messenger Structure
- Smart Messenger System Diagram
- Smart Messenger Feature
- Smart Messenger UI
 - Login
 - Main Screen Feature
 - Call Window Screen and Feature
 - Environment Configuration

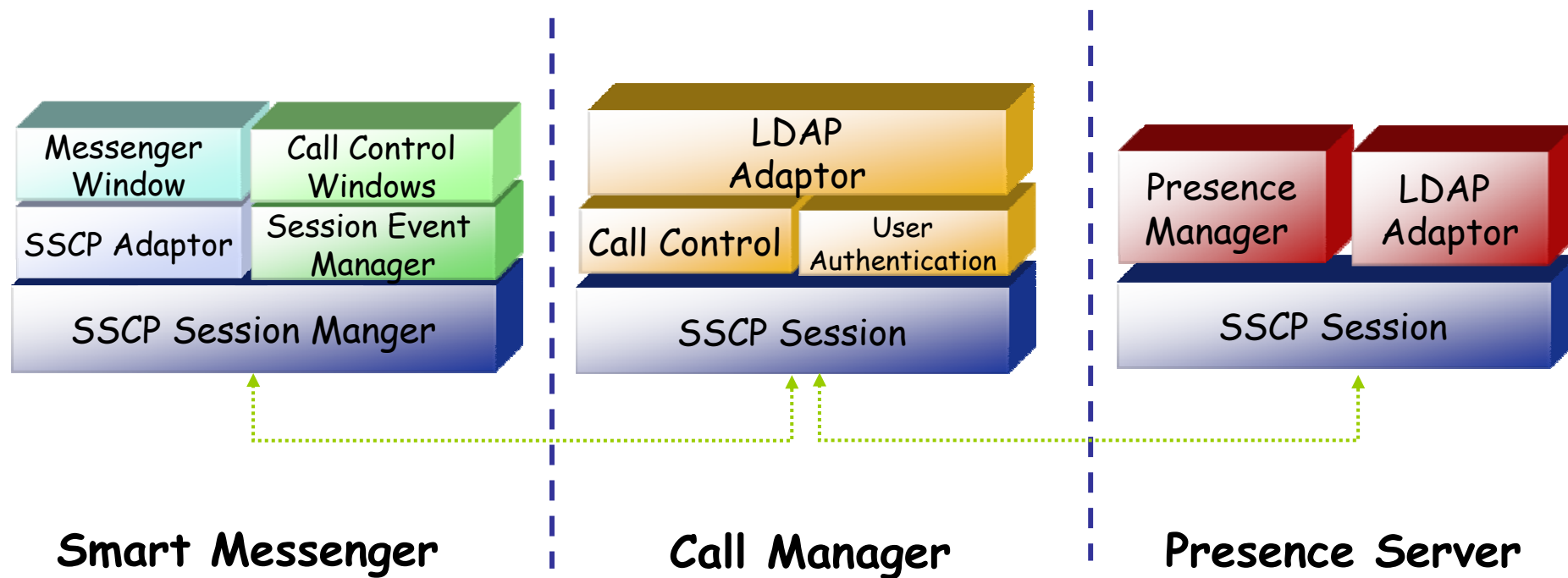


Overview

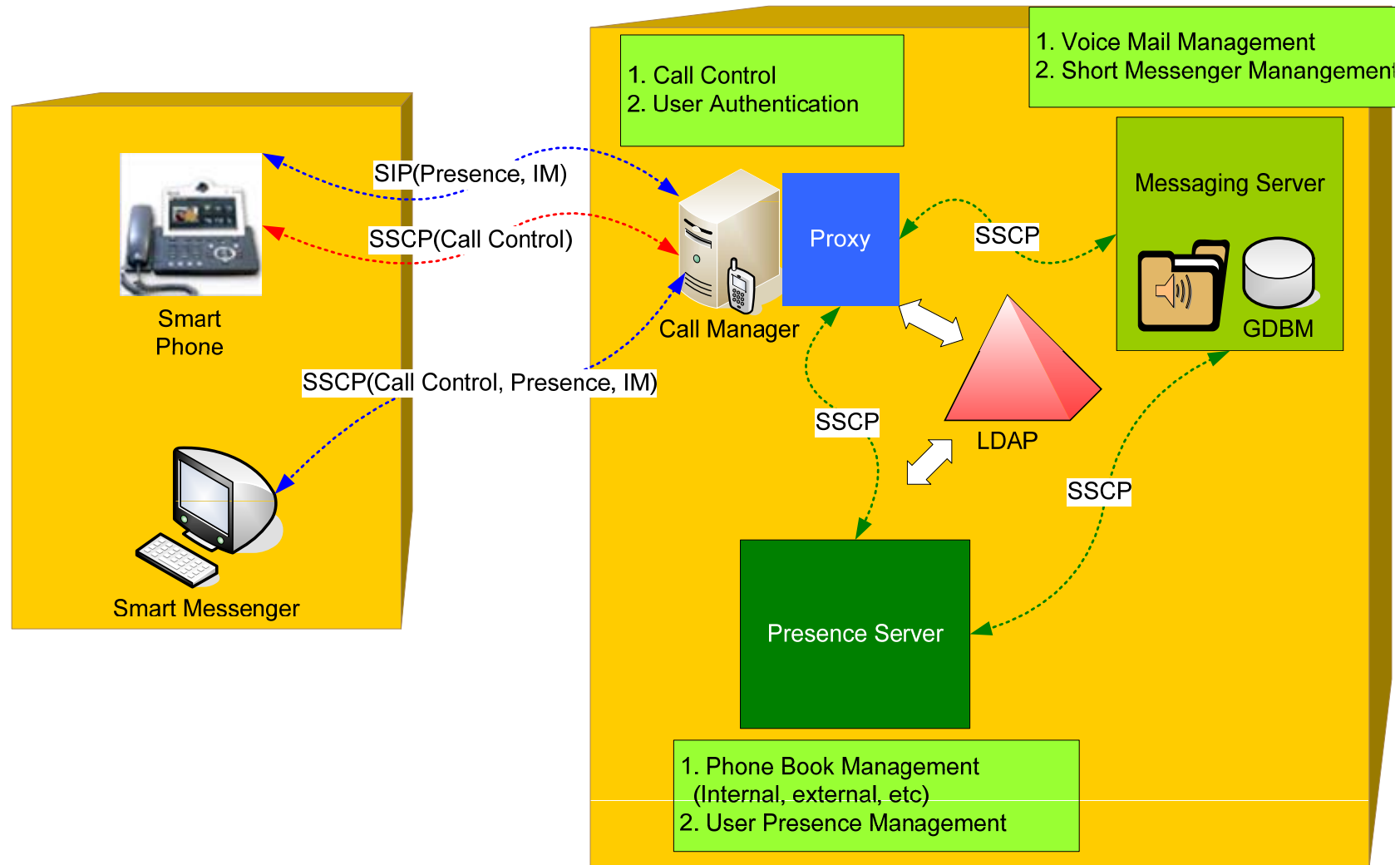
Support Smart Phone and User Presence Service

- Smart Messenger Function
 - Support Messenger Service
 - Support Various Address Book
 - Support User Presence Information
 - Support User Search Feature
 - Interoperation with Address Book and Smart Phone
 - Support Smart Phone Control and Setup
 - Call Control and Forward Setup
 - Support Unified Message Box
 - Voice Mail Box
 - Short Message Box

Smart Messenger Structure



Smart Messenger System Diagram



Smart Messenger Feature (cont.)

- Messenger Service
 - User Login / Logout Feature
 - Address Book Feature
 - Presence Support Address Book
 - Intra Private Contacts (New)
 - » Group Create, Modify, Delete
 - » User Add, Delete
 - » Add User from Intra Public Contacts
 - Intra Public Contacts
 - Common Feature
 - » Dial, Send Short Message
 - » Conference (New)
 - » View User Profile
 - » Send e-mail
 - » Display User Status
 - Dial, Send Short Message, Send e-mail, Conference Using Address Book
 - Private Contacts Managing Feature (New)
 - User Profile Information View (New)

Smart Messenger Feature (cont.)

- Messenger Service
 - Address Book Feature
 - Presence not Support Address Book
 - External Private Contacts (New)
 - » Address Group Create, Modify, Delete
 - » Address Item Create, Add, Delete
 - » Add Address Item from External Public Contacts
 - External Public Contacts (New)
 - Common Feature
 - » Dial to Home, Office, Mobile
 - » Send e-mail
 - Dial, Send e-mail, Using Address Book
 - Private Contacts Managing Feature(New)
 - User Search Feature(New)

Smart Messenger Feature (cont.)

- Messenger Service
 - Presence Service Feature
 - My Status Setting
 - User Presence Status View and Update
 - Online, Working, Away, Absence
 - Be In Conference
 - User Profile Setting Feature (New)
 - Unified Message Box Feature
 - Voice Mail Box
 - Play, Save, Delete
 - Short Message Box
 - New Message, Open, Reply, Forward, Save, Delete
 - New Message Notify
 - Message Store In User PC

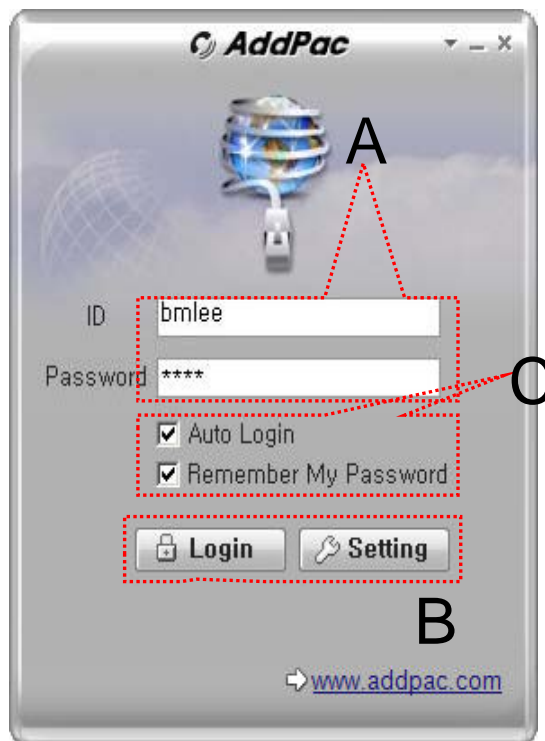
Smart Messenger Feature (cont.)

- Messenger Service
 - Recent Call Log Feature
 - Call Log Store In User PC
 - Call Log View
 - Call Log Remove and Clear
 - Privacy Information Setup (New)
 - Display Name Setup
 - Login Password
 - Voice Mail Box Password
 - Etc
 - Forward Setup (New)
 - Multi Address Forward Setting
 - Auto Upgrade Feature (New)

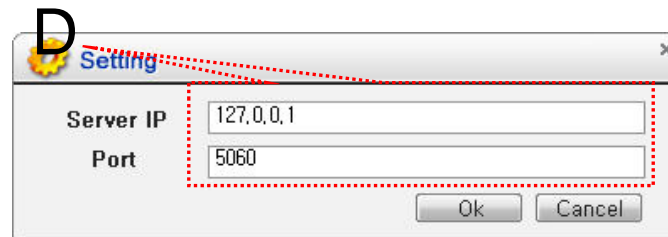
Smart Messenger Feature

- Call Control Service
 - Call Information Display
 - Support Soft-Key
 - Support Smart Phone Feature
 - Support Multi-Terminal User (New)
 - Support Multi-Address User (New)

Smart Messenger Login



[Figure 1]



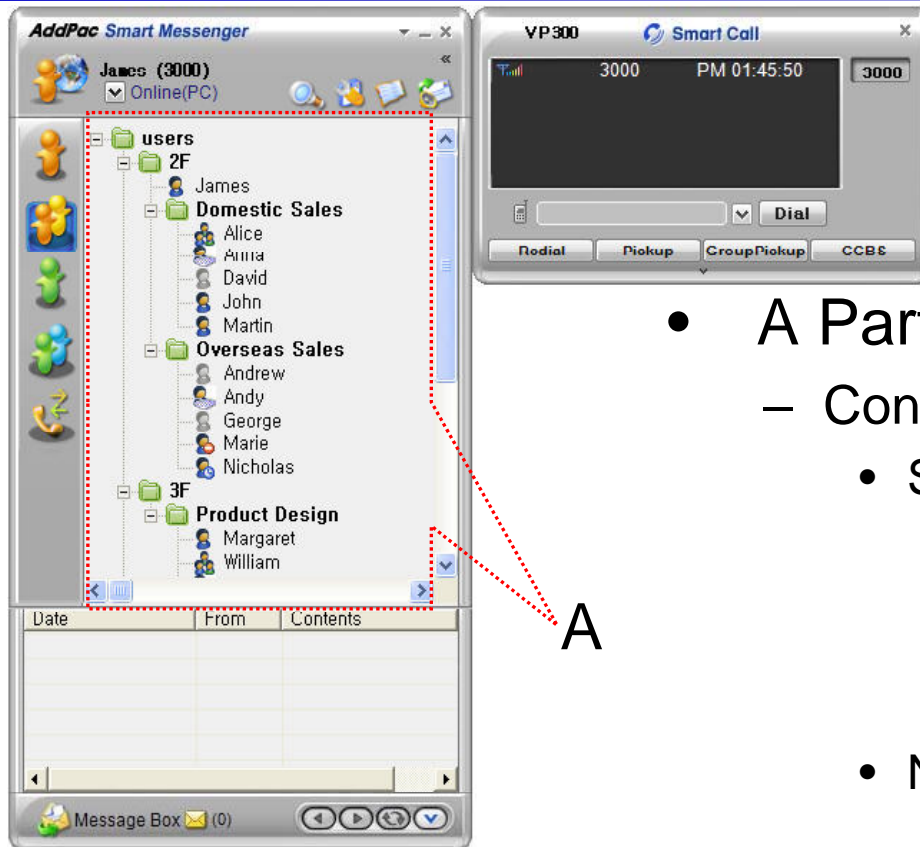
[Figure 2]



[Figure 3]

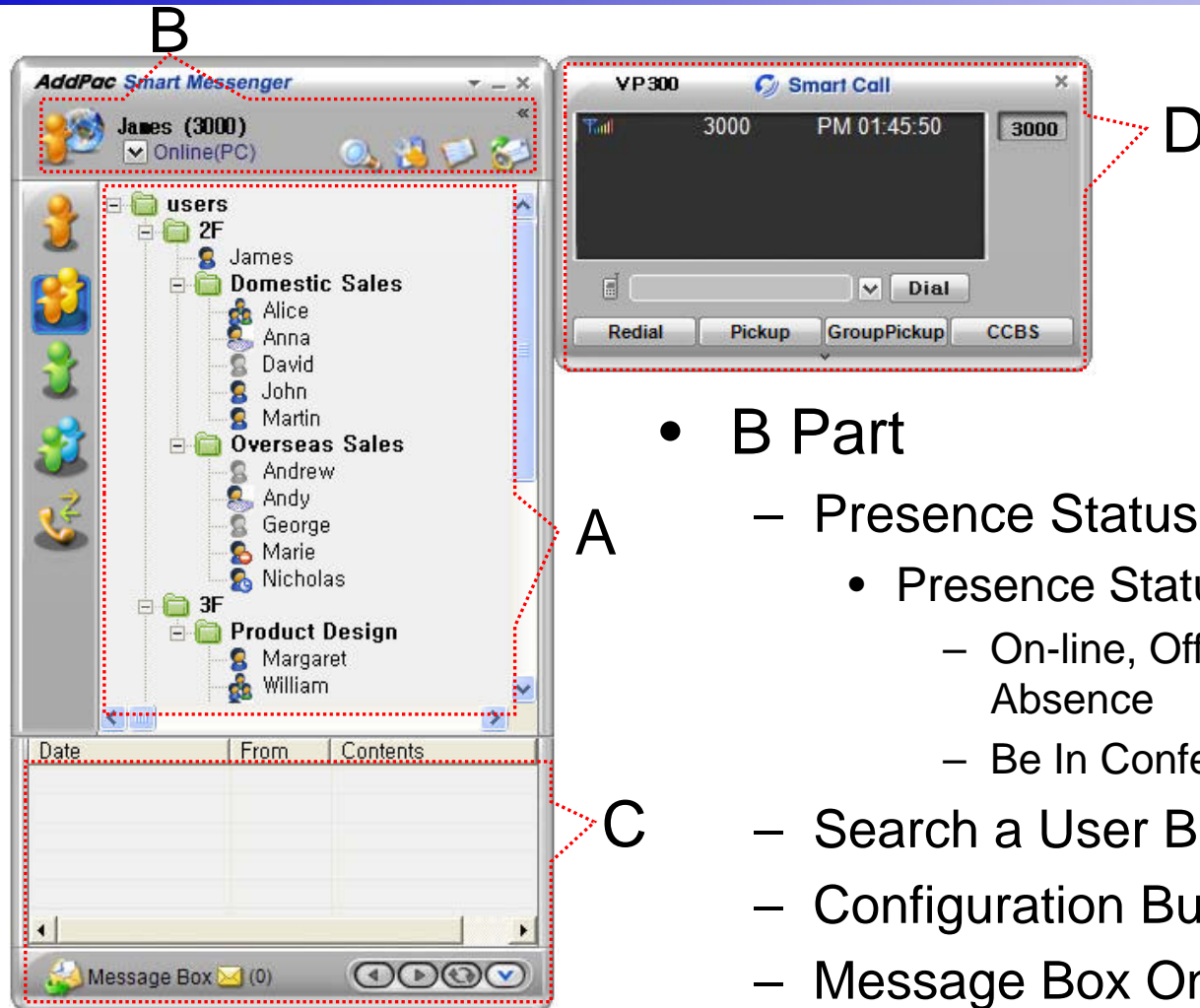
- Messenger Login
 - [Figure 1] shows the login picture of smart messenger program. “E” of [Figure3] is ICON of Smart Messenger Program.
 - When program is started initially, user should set the network configuration parameter such as IP address, Port number of Presence Server.[Figure2]
 - After inputting ID and Password, press the login button

Smart Messenger Main Screen Feature



- A Part
 - Contact List Part
 - Support Presence Service Contacts
 - Intra Private Contacts – Company Personal Phone Book
 - Intra Public Contacts – Company Phone Book
 - Not Support Presence Service Contacts
 - Extra Private Contacts – Personal Phone Book
 - Extra Public Contacts – customer list Phone Book, etc
 - Recent Call Logs – Recent call history

Smart Messenger Main Screen Feature



- B Part

- Presence Status Display Part

- Presence Status Display

- On-line, Off-Line, Working, Away, Absence

- Be In Conference, Call Busy

- Search a User Button

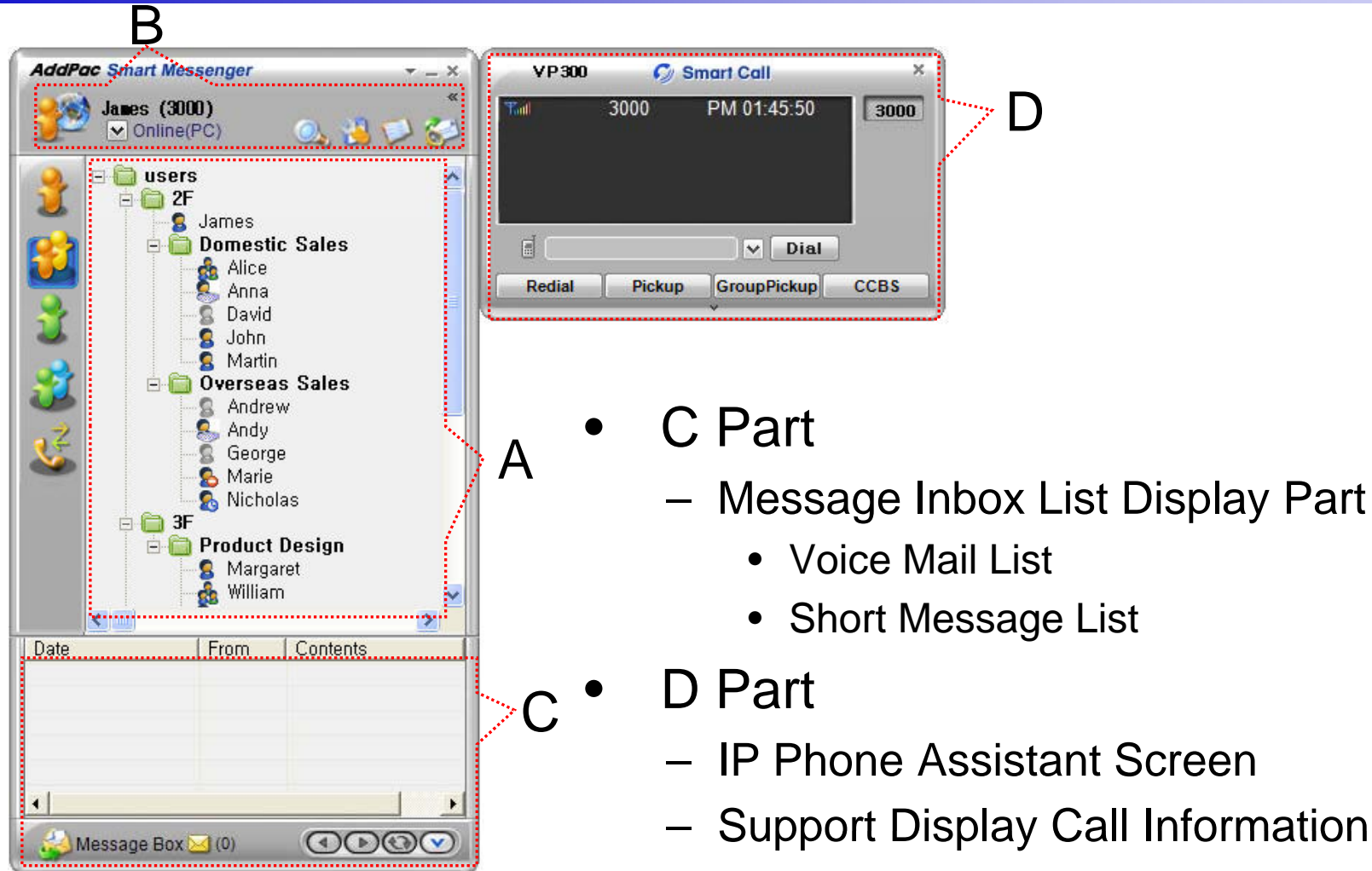
- Configuration Button

- Message Box On/Off Button

- Contact List Refresh Button

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Smart Messenger Main Screen Feature



Smart Messenger Main Screen Feature

The screenshot shows the AddPac Smart Messenger interface. The main window is titled "AddPac Smart Messenger" and displays a user directory on the left and a list of presence status displays on the right. The user directory is organized into folders: "users", "2F", "Domestic Sales", "Overseas Sales", and "3F". The "Domestic Sales" folder is expanded, showing a list of users: Alice, Anna, David, John, Martin, Andrew, Andy, George, Marie, and Nicholas. The "Overseas Sales" folder is also expanded, showing a list of users: Margaret and William. The "3F" folder is expanded, showing a list of users: Margaret and William. The "AddPac Smart Messenger" window is labeled with a red dashed box and the letter "B". The user directory is labeled with a red dashed box and the letter "A".

Presence Status Display:

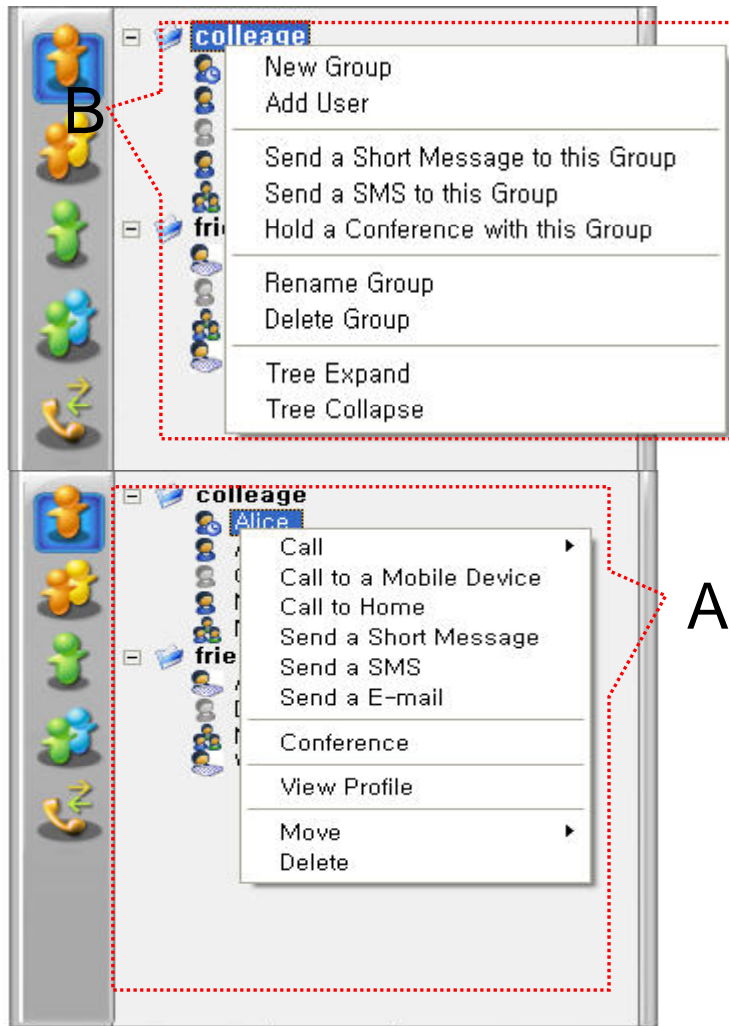
- Presence Status Display
 - “B” Part
 - Local User Presence Status Display
 - “A” Part
 - Other User Presence Status Display
 - Intra Private Contacts, Intra Public Contacts (Presence Server Support)

The presence status displays are shown in a grid of six windows, each titled "AddPac Smart Messenger". Each window displays a user's name, ID, and status. The status is indicated by a small icon and a text label. The status labels are: "Online(PC)", "Working", "Away", "Be in Conference", "Absence", and "Call Busy".

At the bottom of the screen, there is a row of six small icons, each labeled "James". These icons are grouped by a green dotted line.

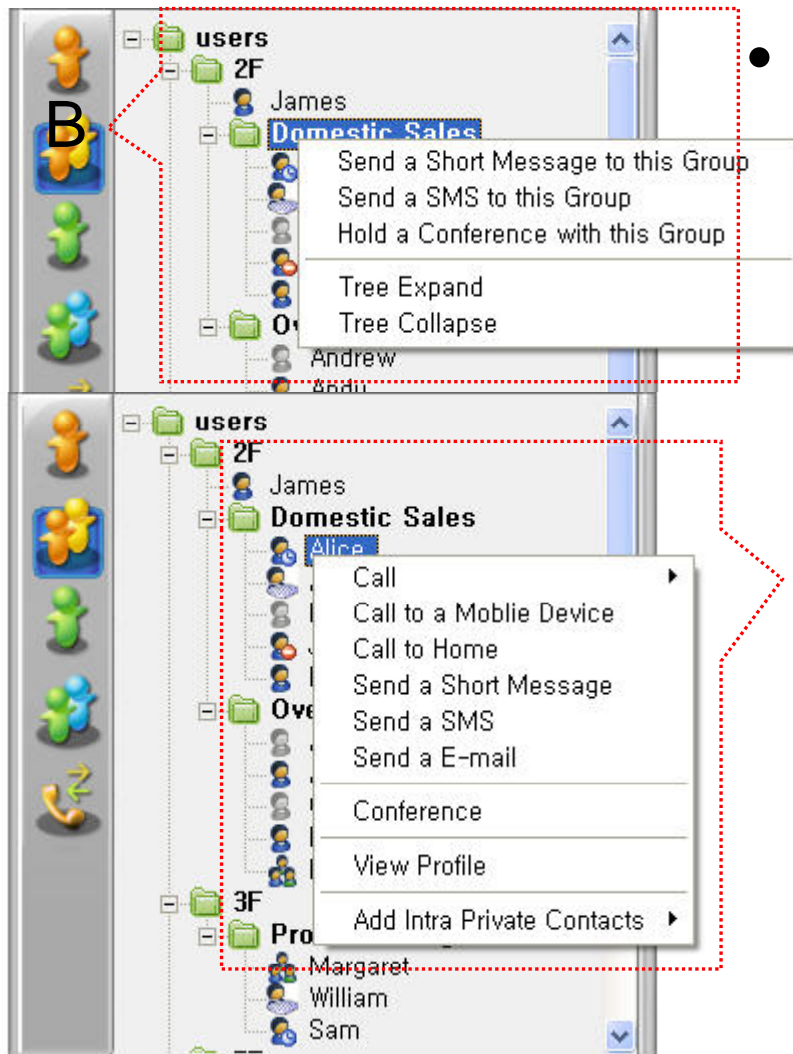
AddPac

Smart Messenger Main Screen Feature



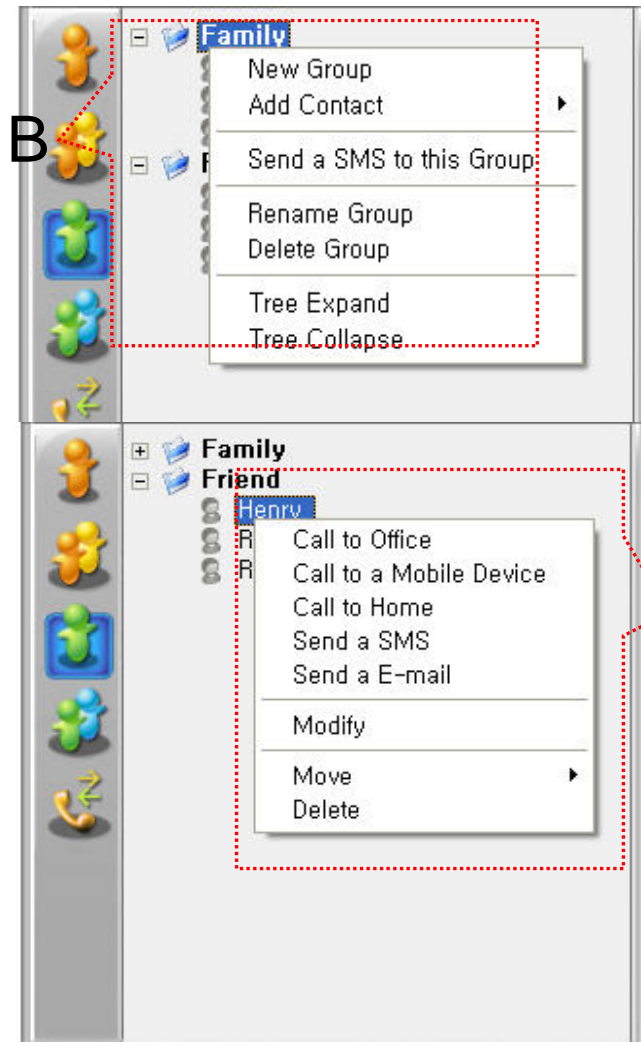
- Intra Private Contacts
 - Support User Presence Status
 - Group Create, Modify, Delete
 - User Add, Delete
 - Add User from Intra Public Contacts
 - Common Feature
 - Dial, Send Short Message
 - Conference (New)
 - View User Profile
 - Send e-mail
 - Display User Status
 - Dial, Send Short Message, Send e-mail, Conference Using Address Book
 - Private Contacts Managing Feature
 - User Profile Information View

Smart Messenger Main Screen Feature



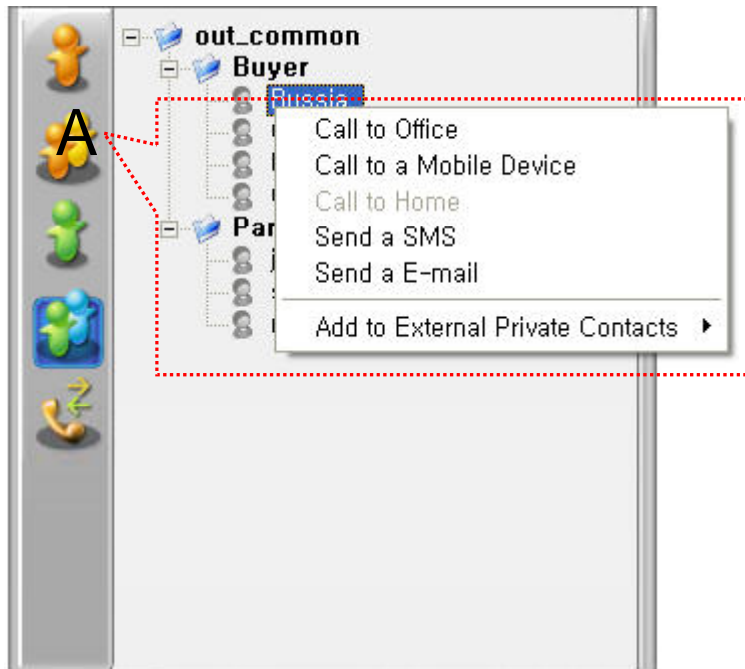
- Intra Public Contacts
 - Support User Presence Status
 - Common Feature
 - Dial, Send Short Message
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 - Dial, Send Short Message, Send e-mail, Conference Using Address Book
 - User Profile Information View

Smart Messenger Main Screen Feature



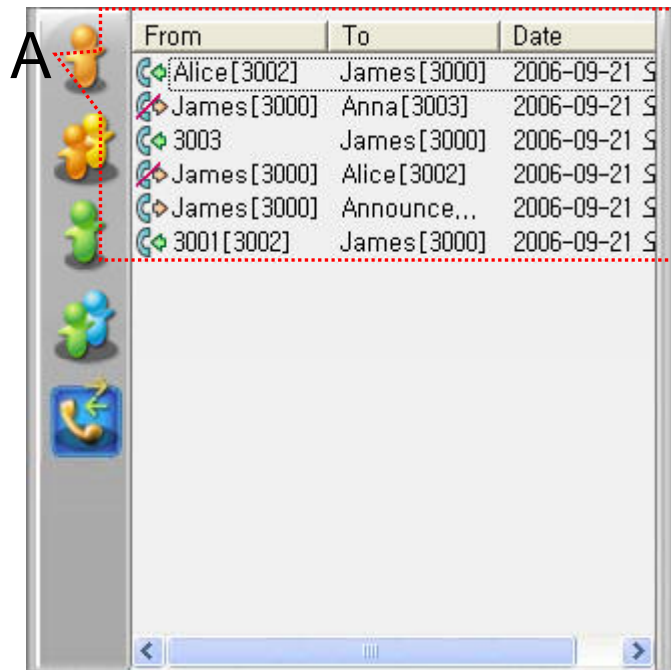
- Extra Private Contacts
 - Not Support User Presence Status
 - Address Group Create, Modify, Delete
 - Address Item Create, Add, Delete
 - Add Address Item from External Public Contacts
 - Common Feature
 - Dial to Home, Office, Mobile
 - Send e-mail
 - Dial, Send e-mail, Using Address Book
 - Private Contacts Managing Feature

Smart Messenger Main Screen Feature



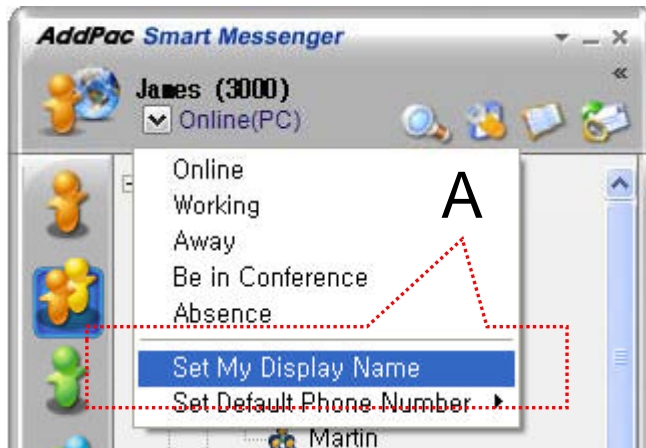
- Extra Public Contacts
 - Not Support User Presence Status
 - Common Feature
 - Dial to Home, Office, Mobile
 - Send e-mail
 - Dial, Send e-mail, Using Address Book

Smart Messenger Main Screen Feature

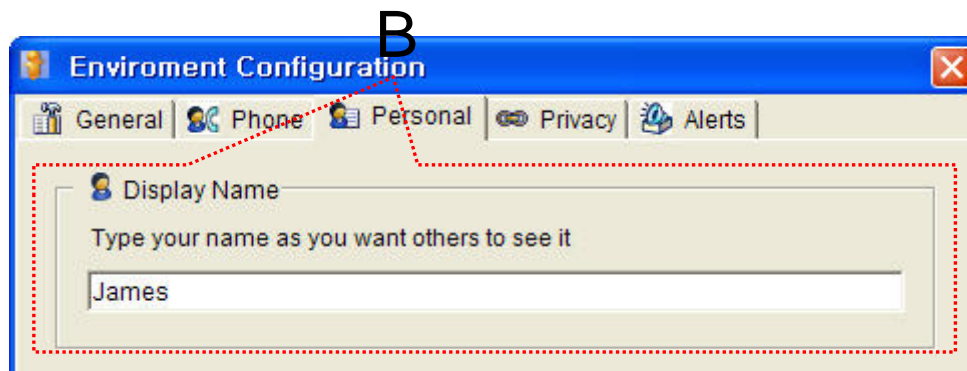


- Recent Call Logs
 - View In/Out Call Log
 - Support Call Log Remove/Clear
 - Dial Using Recent Call Logs

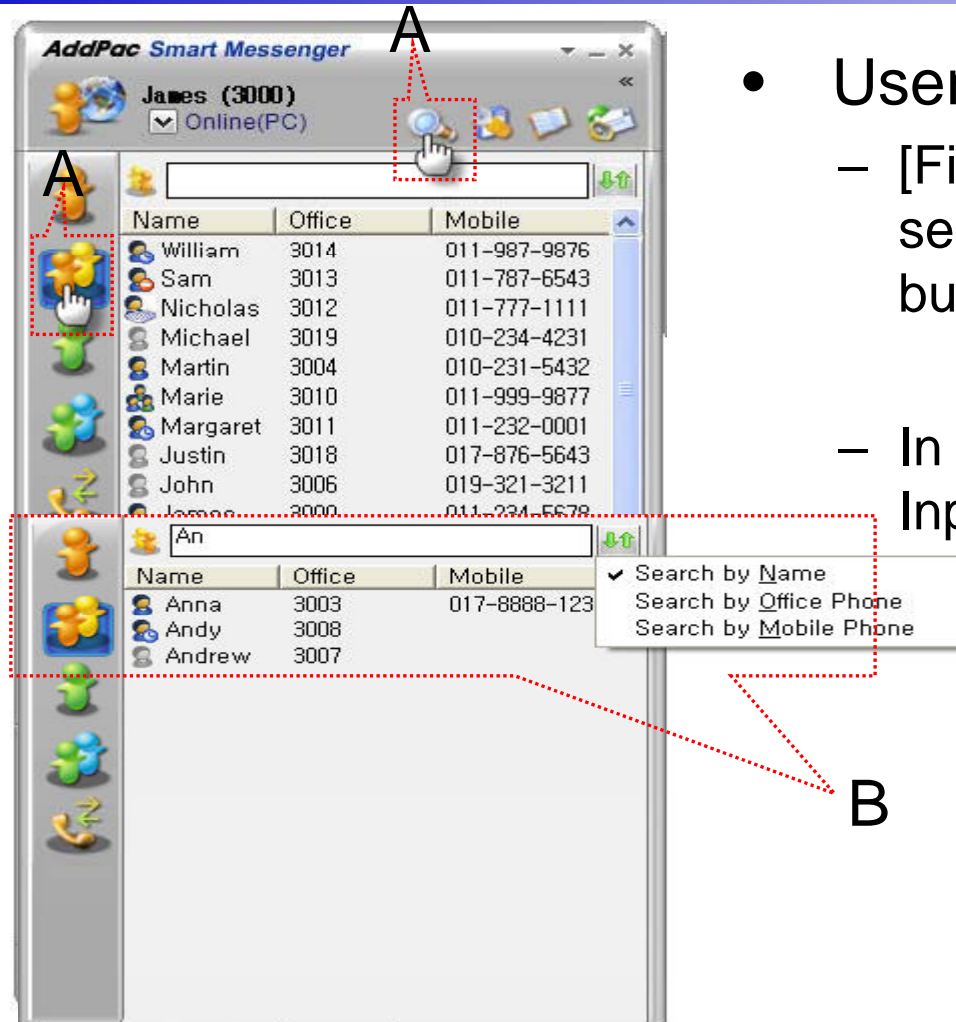
Smart Messenger Main Screen Feature



- Change Display Name
 - [Figure A] “Set My Display Name” Menu Select , pop up the [Figure B]
 - In [Figure B], type the Display Name user want, and then press “OK” button

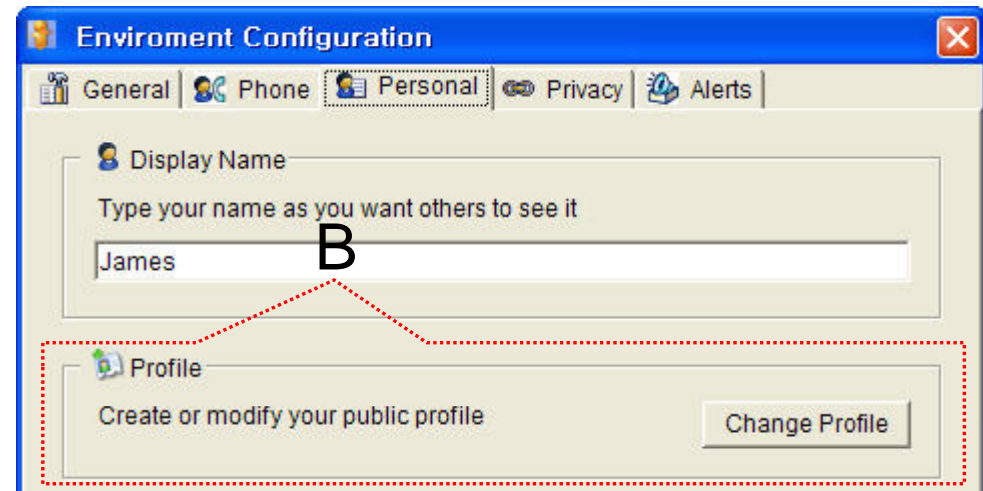
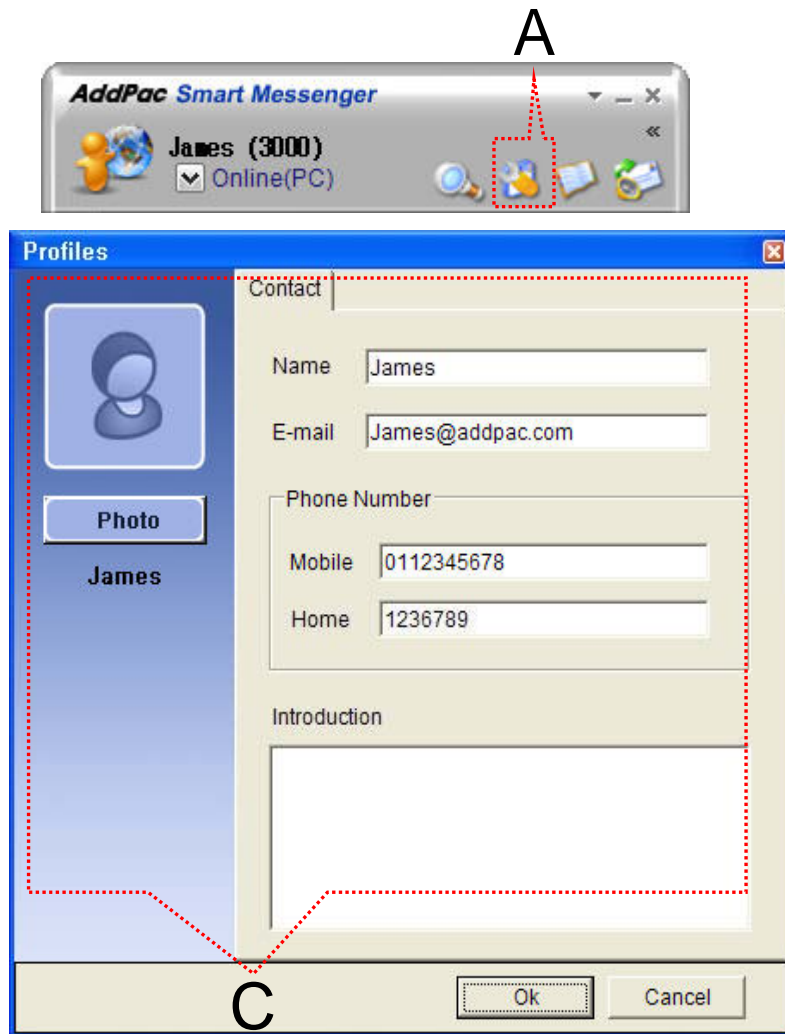


Smart Messenger Main Screen Feature



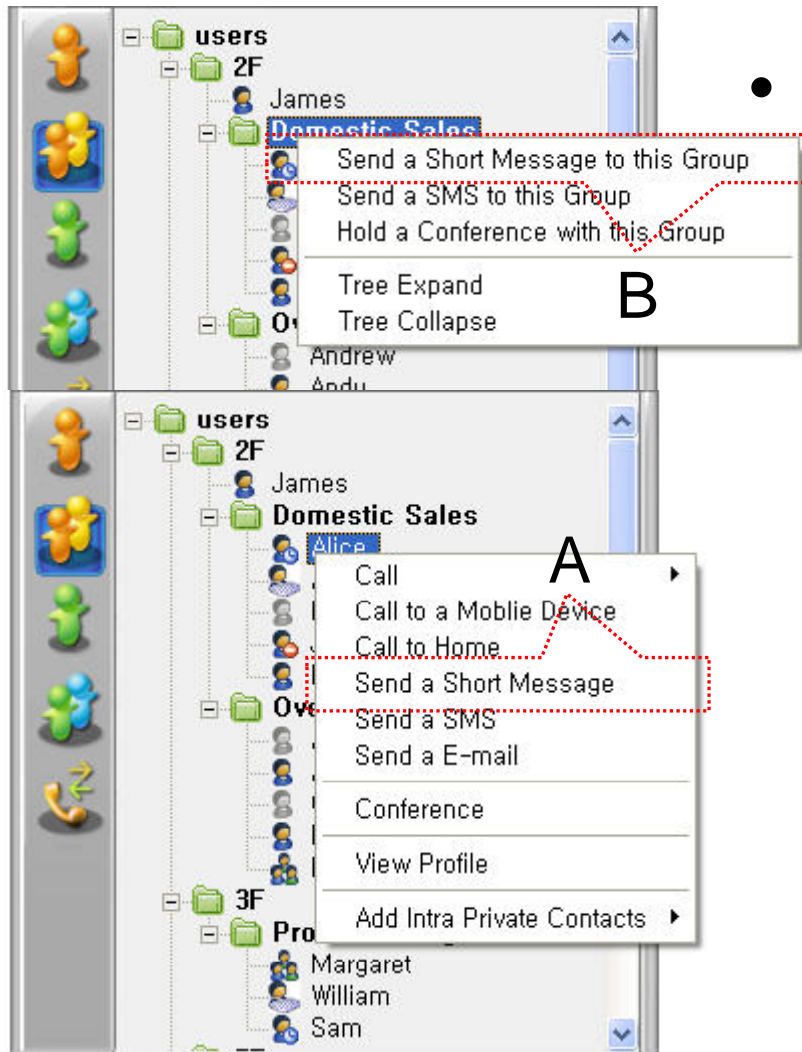
- User Search
 - [Figure A] “Search a User button” select or press “Intra Public Contacts button”
 - In [Figure B], type the Search and then Input User Name or Phone Number

Smart Messenger Main Screen Feature



- **Change Profile**
 - [Figure A] Configuration button select, [Figure B] Change Profile button select
 - In [Figure C], change the Profile List, and then press “OK” button.

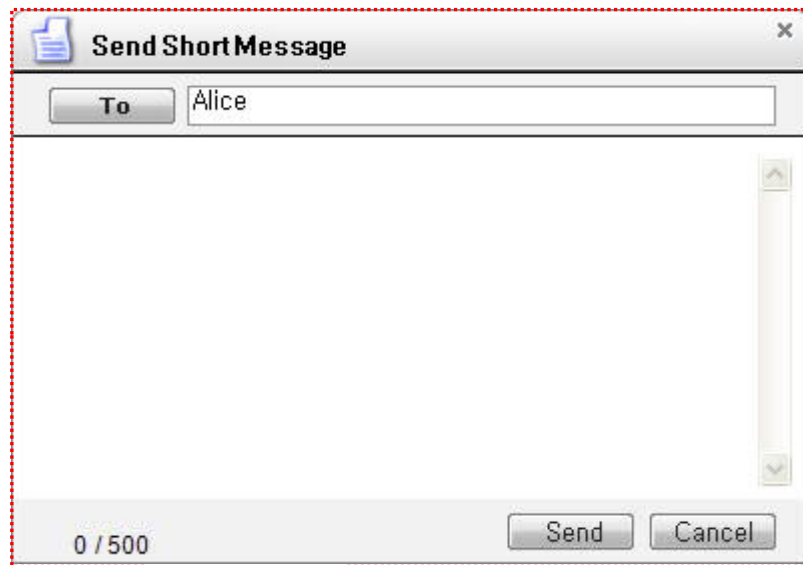
Smart Messenger Main Screen Feature



- Send a Short Message

- Use in Intra Contacts
- User can send a Short Message to Group using mouse right button menu like as [Figure B] in Group Name of Phone Book
- User can send a Short Message to Personal User using mouse right button menu like as [Figure A] in Personal Name of Phone Book

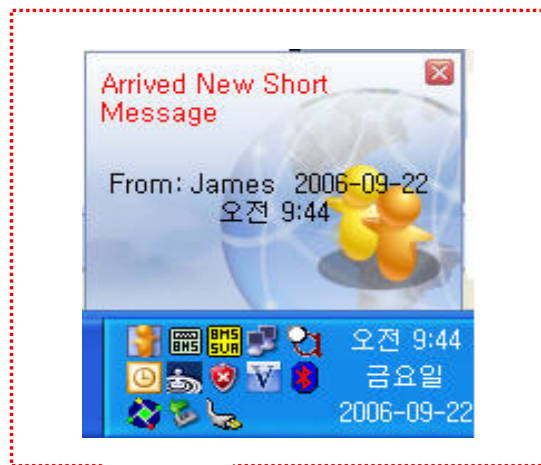
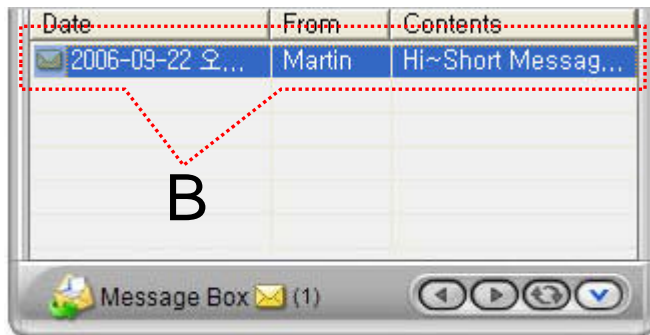
Smart Messenger Main Screen Feature



A

- Send a Short Message
 - If press the “Send” button after inputting Short Message, User can send a Short Message.
 - To add the short message receiving users, use the “To” button.

Smart Messenger Main Screen Feature

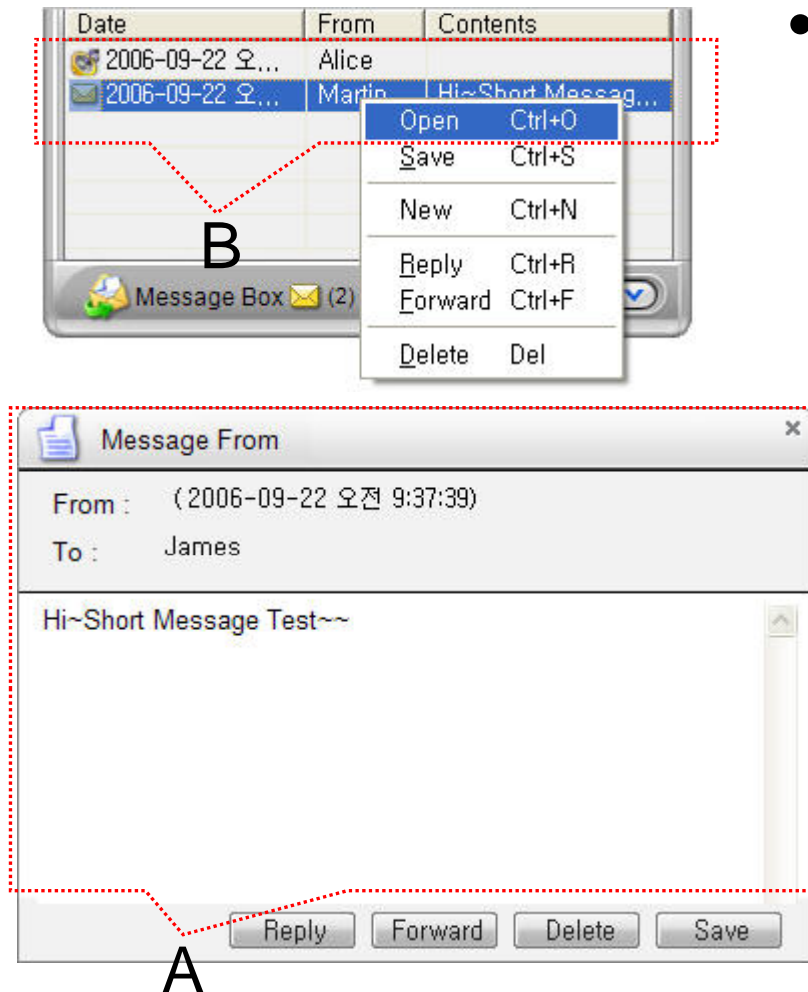


A

AddPac

- Short Message New Arrival Notify
 - When new Short Message is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
 - Short Message List is updated newly shown as [Figure B].

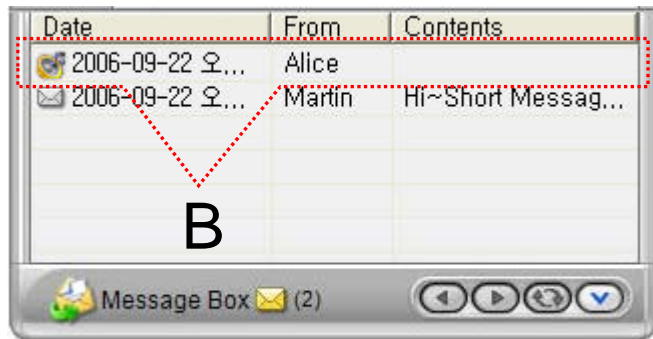
Smart Messenger Main Screen Feature



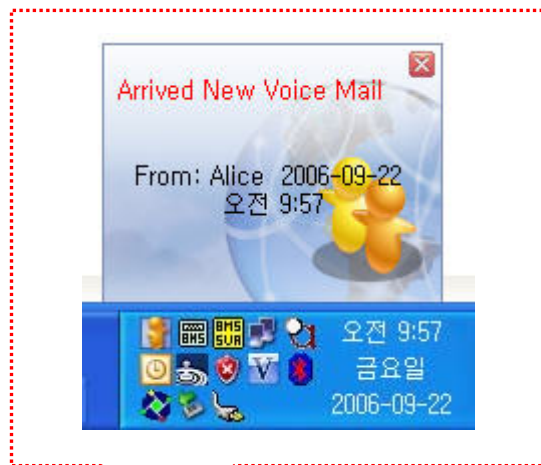
- Short Message Read

- Click the message user want to read in Message List. Select “Open Menu”.
- User can see the “ Short Message “ Like as [Figure A]
- Forward, Delete, Save Command is possible.

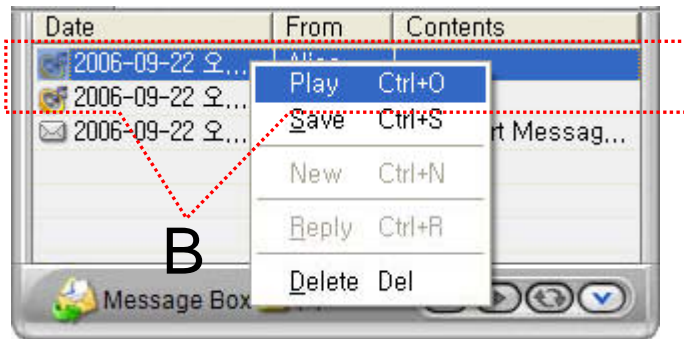
Smart Messenger Main Screen Feature



- Voice Mail Received Notify
 - When new Voice Mail is arrived , notify message shown as [Figure A] is displayed in User PC terminal.
 - Voice Mail List is updated newly shown as [Figure B].



Smart Messenger Main Screen Feature

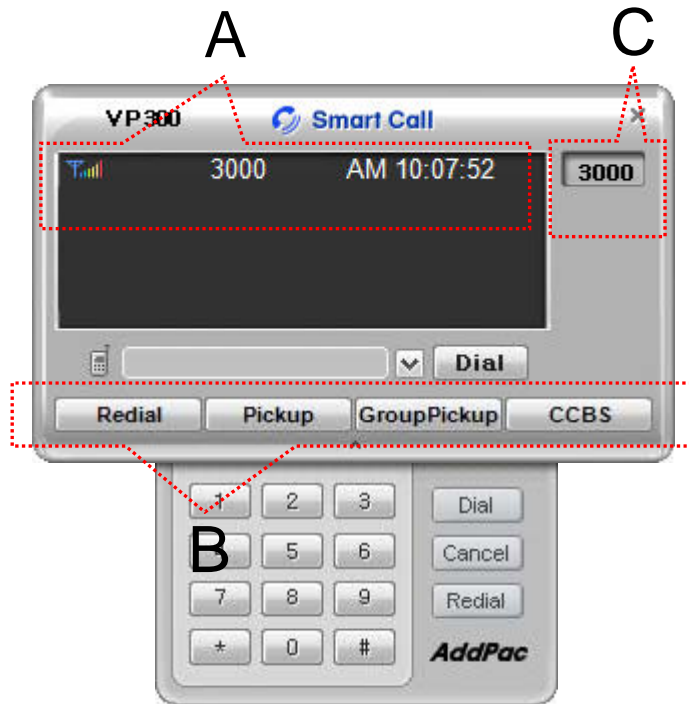


- Voice Mail Play

- Click the voice mail user want to read in Message List. Select “Play Menu”.
- User can receive (listen) the voice mail via IP phone (or video phone).
- In this time, “Talk Vmail” message is displayed in Smart Call View Finder.
- Delete, Save Command is possible.

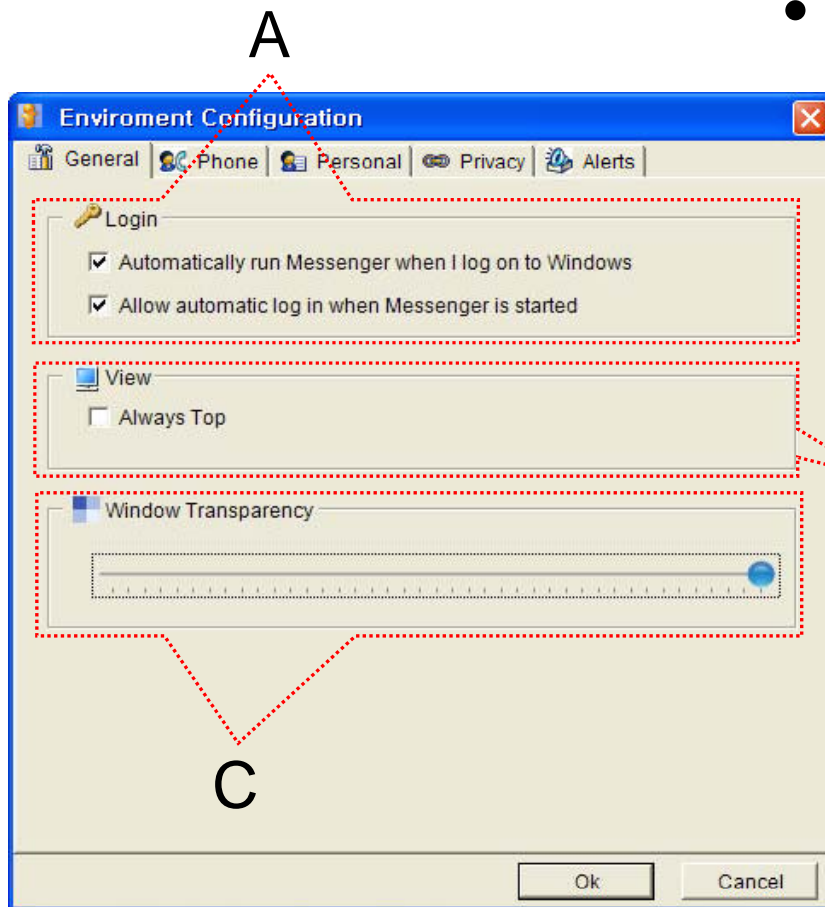


Smart Messenger Main Screen Feature



- Smart Call
 - IP Phone Assistant Program
 - “A” Part display the Smart Call status, Terminal Enable/Disable, User Phone Address, Current Time.
 - “B” part display the Soft-key, Soft-key is varied to call state.
 - “C” part display the multiple phone address list.

Smart Messenger Configuration Feature



- General Setting

- “A” Part

- Automatic Messenger running mode setting
 - Automatic login mode setting

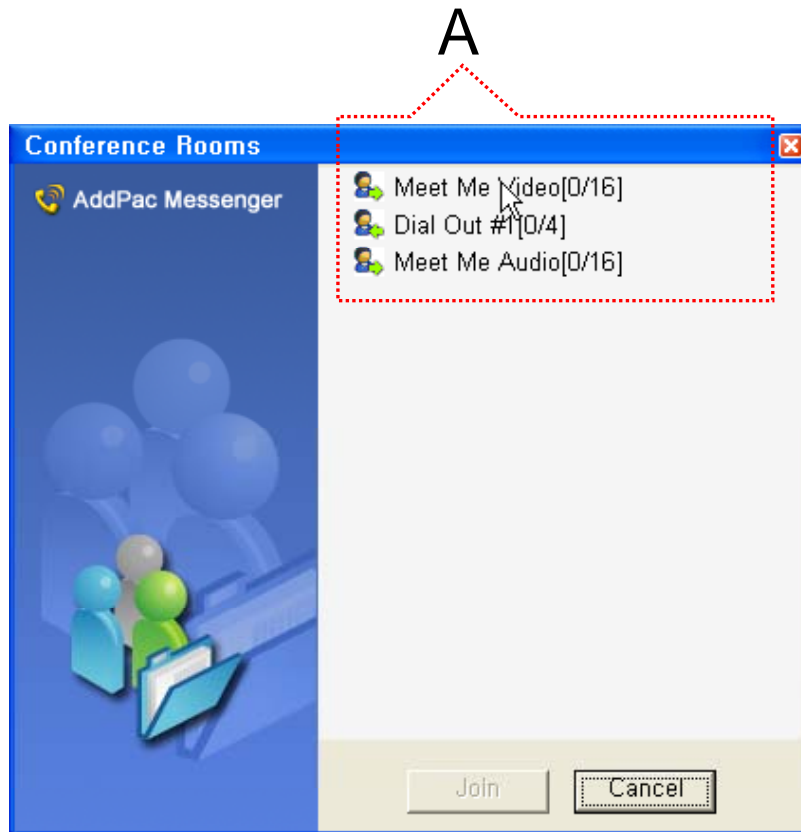
- “B” Part

- Messenger View Mode setting

- “C” Part

- Messenger Window Transparency setting

Smart Messenger Main Screen Feature



- Conference Rooms
 - User can see the Conference Room in IP-PBX if Click the “Action Command” in Smart Messenger.
 - “A” part display Conference Room List
 - Dial – Out Conference
 - Meet-Me Conference

Smart Messenger Configuration Feature

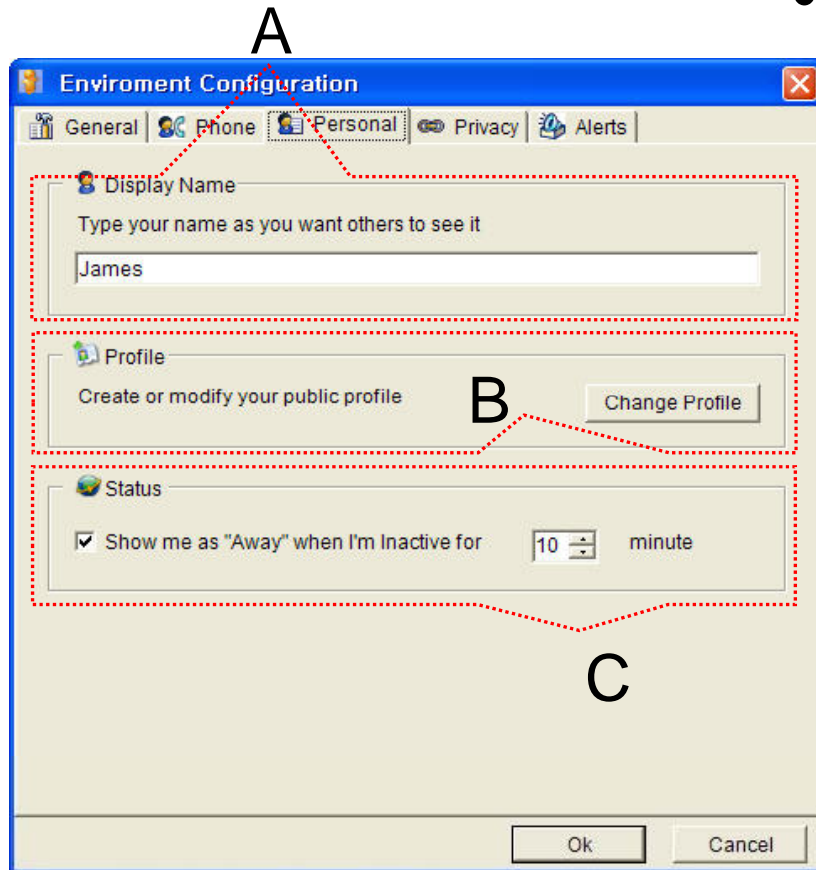
The screenshot shows the 'Enviroment Configuration' dialog box with the 'Phone' tab selected. The dialog is divided into several sections, each highlighted by a red dashed box and labeled with a letter:

- A:** 'Select Phone Number' section, containing a dropdown menu with '3000' selected.
- B:** 'Call Forwarding' section, containing a table with columns 'Forward to Number' and 'Voice Mail'. The 'Unconditional' row has both checkboxes checked.
- C:** 'Call Waiting' section, containing a checkbox labeled 'Use Call Waiting' which is unchecked.
- D:** 'Access Code' section, containing a checkbox labeled 'Use External Prefix' which is checked, and a text box with '9' entered. Below it is a 'Conference Code' text box.

At the bottom of the dialog are 'Ok' and 'Cancel' buttons.

- Phone Setting
 - “A” Part
 - Address Select
 - “B” Part
 - Setting Call Forward of Selected Address
 - “C” Part
 - Setting Call Waiting of Selected Address
 - “D” Part
 - PSTN Prefix Number Setting
 - Add-Hoc Dial Out Conference Code Setting

Smart Messenger Configuration Feature



- Personal Setting
 - “A” Part
 - User Display Name Setting
 - “B” Part
 - User Profile Setting
 - “C” Part
 - Display me as “Away” When I’m inactive (mouse, keyboard inactive time) for “a specific” time.

Smart Messenger Configuration Feature

A

The screenshot shows the 'Environment Configuration' dialog box with the 'Privacy' tab selected. The 'Login Password' section (labeled A) contains three text boxes: 'Current Password', 'New Password', and 'Confirm Password'. The 'Voice Mail Password' section (labeled B) also contains three text boxes: 'Current Password', 'New Password', and 'Confirm Password'. The 'Ok' and 'Cancel' buttons are at the bottom right.

Environment Configuration

General Phone Personal Privacy Alerts

Login Password

Current Password

New Password

Confirm Password

Voice Mail Password

Current Password

New Password

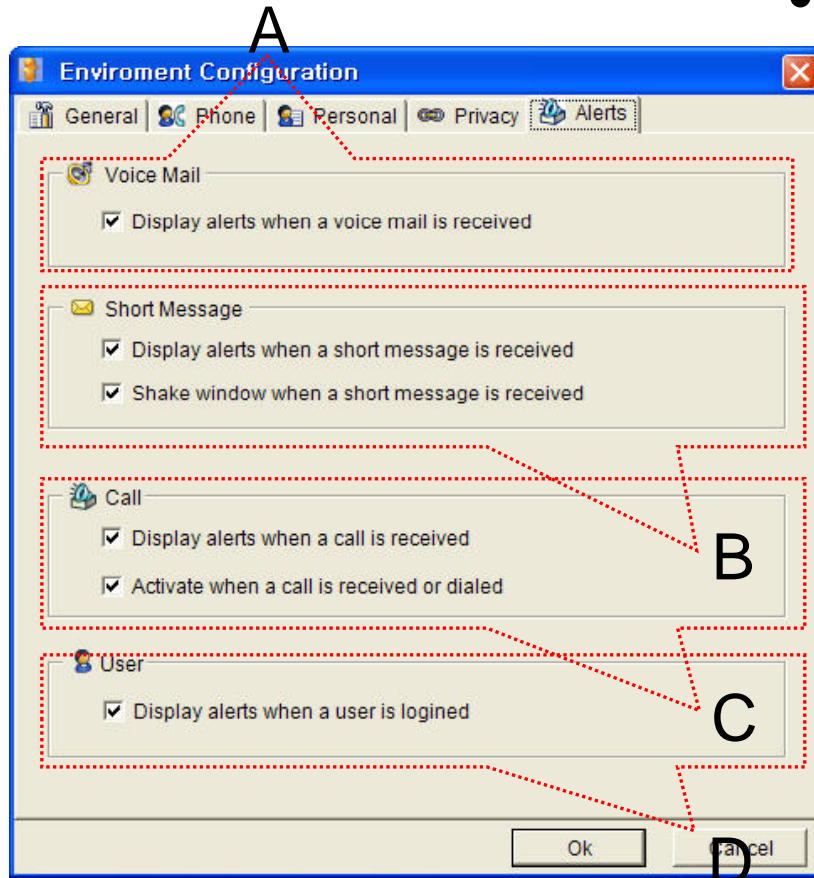
Confirm Password

B

Ok Cancel

- Privacy Setting
 - “A” Part
 - Messenger Login Password
 - “B” Part
 - Voice Mail Password

Smart Messenger Configuration Feature



- Alerts Setting

- “A” Part

- Display Voice Mail alerts setting

- “B” Part

- Display Short Message alerts setting
 - Shake Messenger window setting

- “C” Part

- Display Call alerts setting

- “D” Part

- Display login User alerts setting



Thank you!

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