AP-ACS1000™
Door Access Control System

High Performance IP Video Door Phone Solution

IVR Scenario Editor Features

AddPac Technology

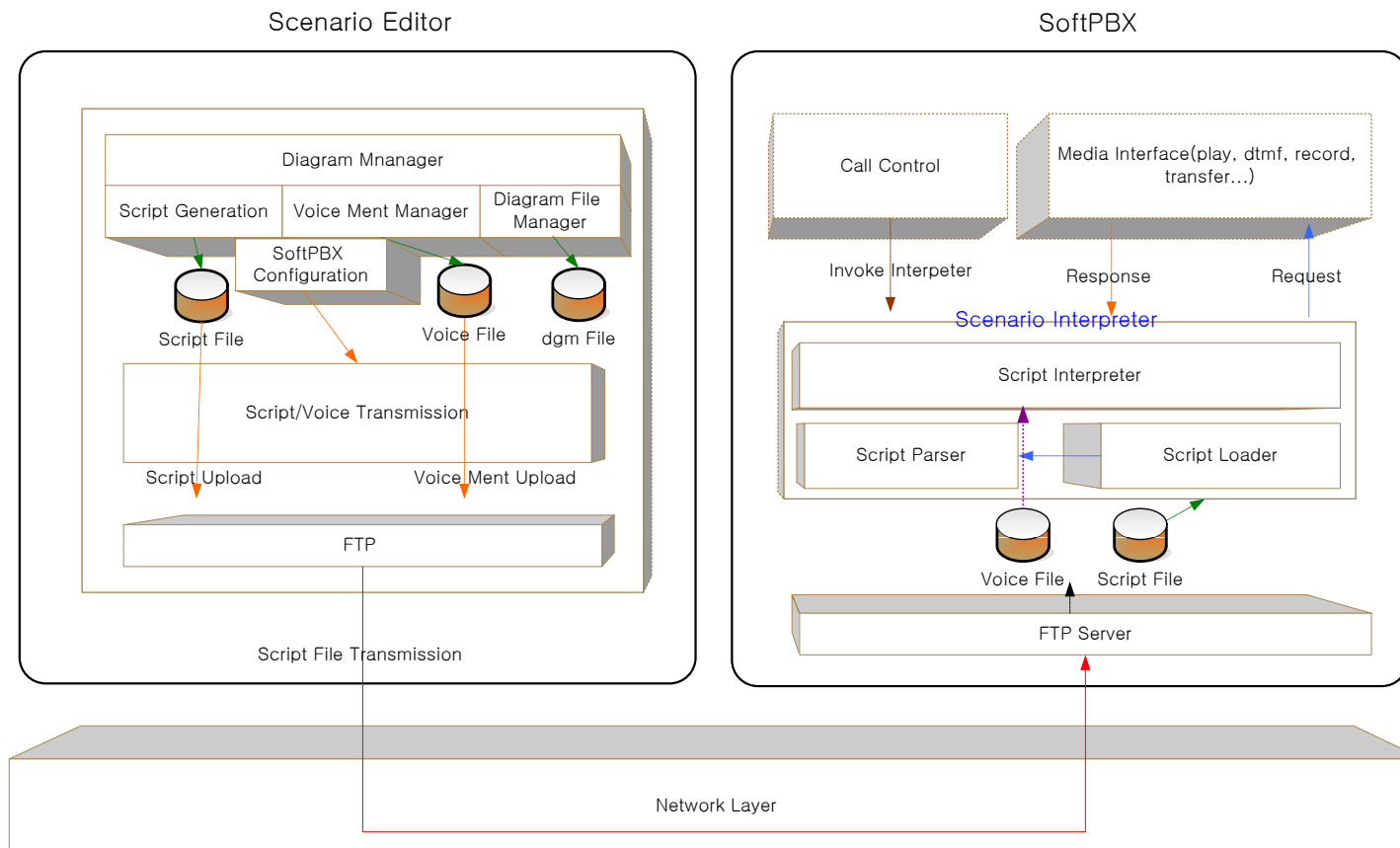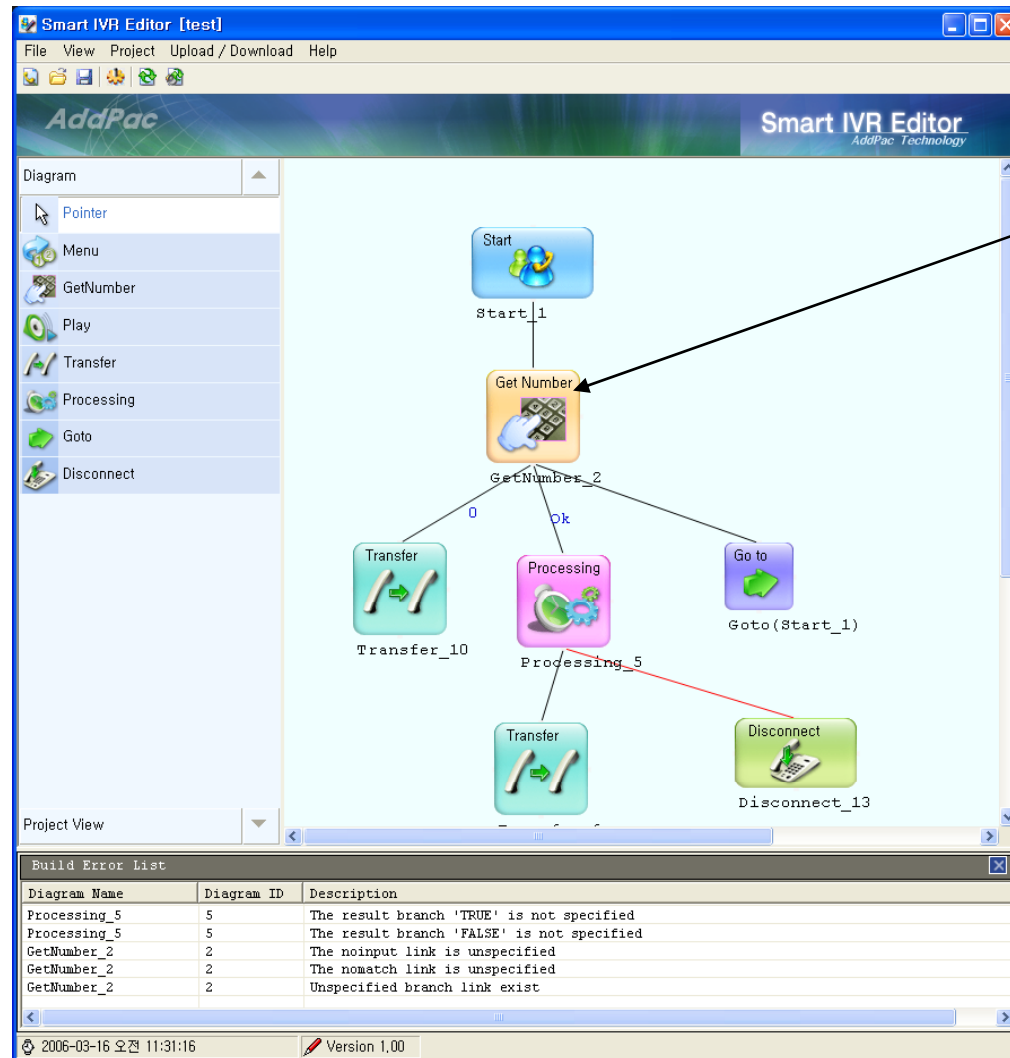2011, Sales and Marketing

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IVR Scenario Editor Architecture

Scenario Editor

Diagram Mnanager

| Script Generation | Voice Ment Manager | Diagram File Manager |

SoftPBX Configuration

Script File   Voice File   dgm File

Script/Voice Transmission

Script Upload   Voice Ment Upload

FTP

Script File Transmission

SoftPBX

Call Control

Media Interface(play, dtmf, record, transfer...)

Invoke Interpeter   Response   Request

Scenario Interpreter

Script Interpreter

| Script Parser | | Script Loader |

Voice File   Script File

FTP Server

Network Layer
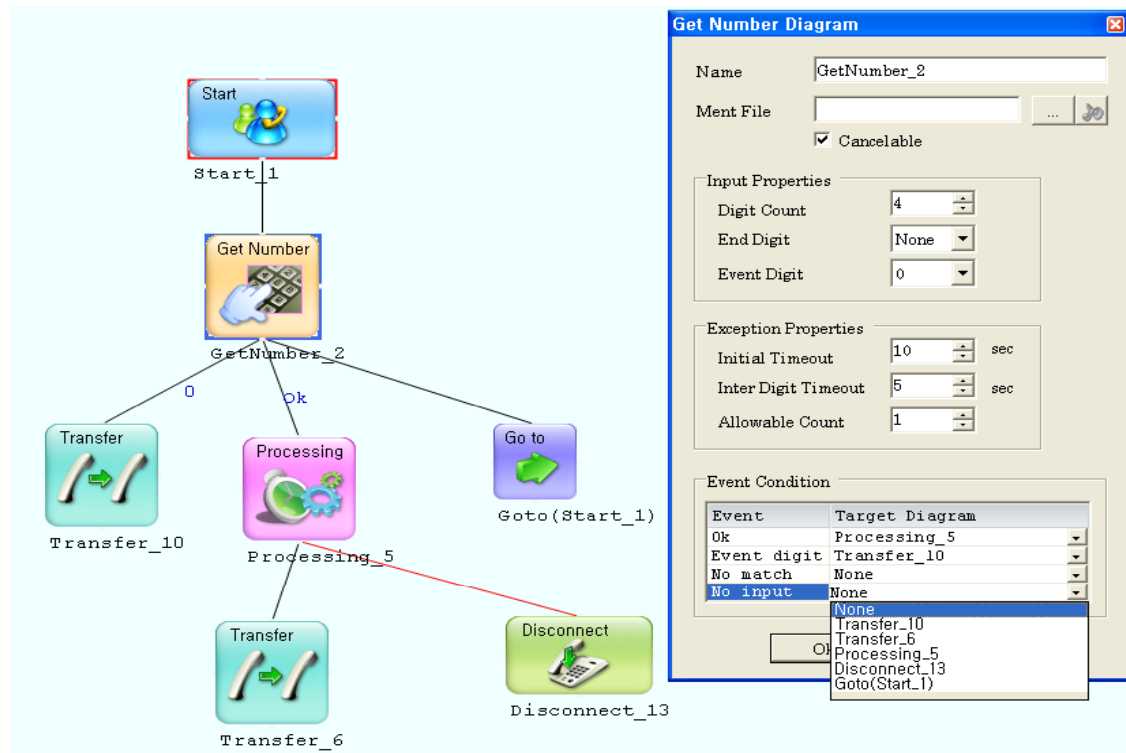
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IVR Scenario Editor Creation
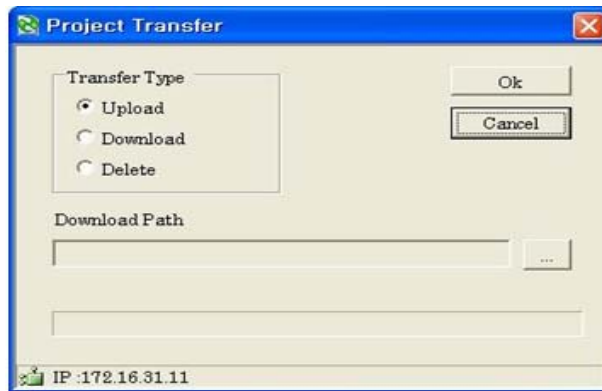

Component

IVR Scenario Editor Creation

- GUI based IVR Scenario Editor
- Support Pre-defined Component (DTMF Input, Call Transfer, Voice File Play, etc)
- Support Project Template File for Easy Modification and Reference.
- Support Pre-Defined IP-PBX System API and Additional Customization API
- Support IVR Scenario Creation Error Debugging Features
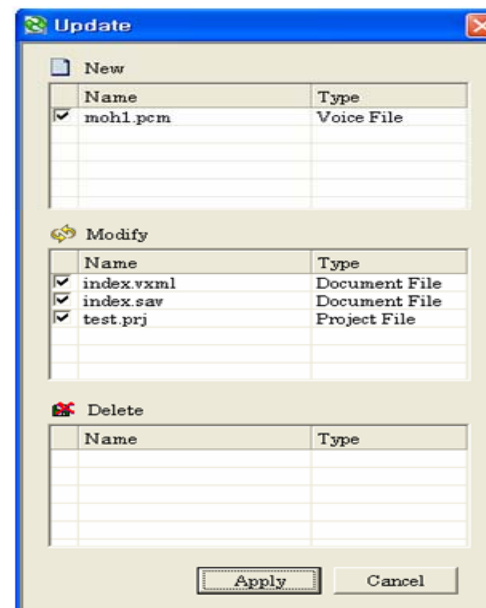
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IVR Editor Component Property

- Support the Property Setting for Component Flow Diagram
  (Input Event, Exception Properties, Event Condition)
- Provides the different IVR Component Flow depend on Event
  Condition

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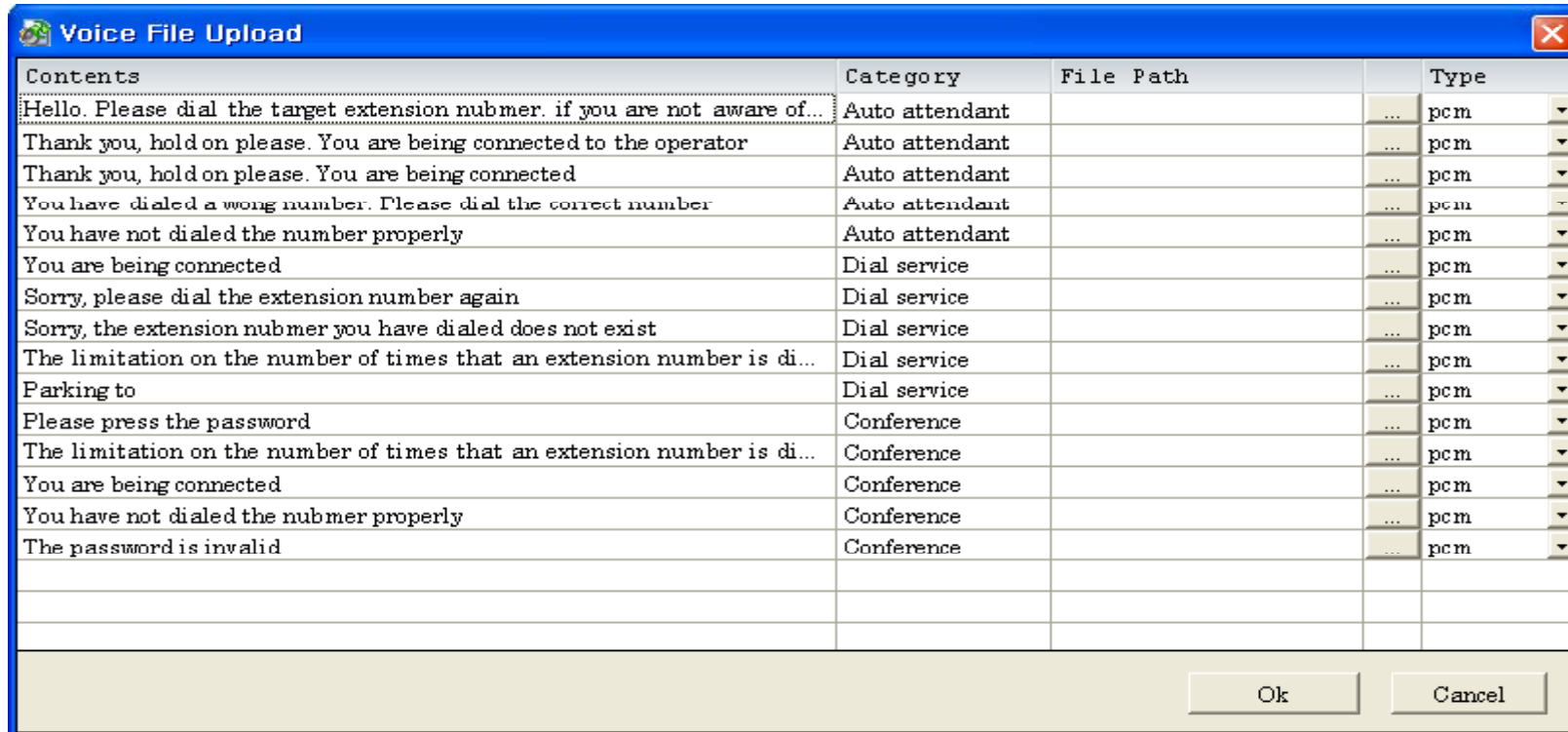www.addpac.com

IVR Scenario Management

Project Transfer

Project Update

- IVR Scenario Script File can be upload or download to (from) IP-PBX.
- IVR Scenario Script File Version Control (Update, Add and Delete)
- Register Service with Smart Multimedia Manager

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Voice Announcement File Management

Voice File Upload

- Voice Announcement File Upload and Download for Backup

Thank you!

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